



STAR ONLINE PUBLICATION

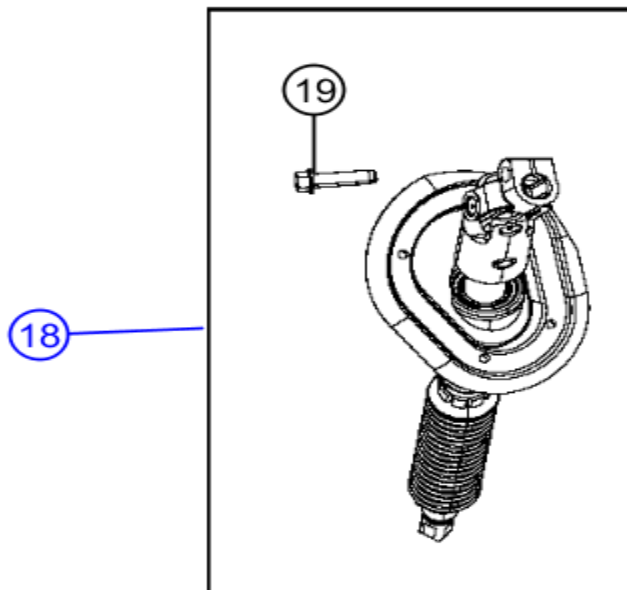


Case Number: S2423000044

Release Date: October 2024

Symptom/Vehicle Issue: Buzz Squeak Rattle (BSR) Noise From The Steering Shaft Front Bulkhead Boot Area While Turning The Steering Wheel.

Discussion: Using a mechanic stethoscope, turn the steering wheel both directions. Listen for a BSR noise from the steering shaft boot area of the front bulkhead. If a noise is heard only while turning the steering wheel, replace the steering intermediate shaft. The noise is most likely coming from the steering shaft bearing which is sealed and not greaseable. Do not apply grease or lubricant to the boot.



This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.