



91-24-08 - Guided Fault Finding Requirement for Component Replacement

Release date: 9/25/2024

Condition

Applicable Vehicles					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
All Carlines	2023 - 2025	All	All	All	All

Revision Table			
Instance Number	Published Date	Version Number	Reason for Update
2075366/1	09/25/2024	91-24-08	Original publication

The purpose of this Technical Bulletin is to inform Volkswagen dealerships that beginning on 10/1/2024, **replacement of any of the following components will require specific Guided Fault Finding (GFF) direction where the test plan(s) explicitly states replacement of the part is necessary.**

A manual review of claims will begin related to the following causal part numbers. Claims found to lack the specific replacement recommendation in Guided Fault Finding will not be accepted by Volkswagen Warranty.

Ensure that the applicable GFF log is uploaded to GFF Paperless. **Additionally, the specific DTC number must be entered into the SAGA claim comments.**

Please see the following table for the list of parts that will require the previously mentioned GFF test plan direction and SAGA claim comment documentation to replace:

Part Number	Part Description
5H0035842%	Information Electronics Control Module J794
5H0035877%	Information Electronics Control Module J794
10C035842%	Information Electronics Control Module J794
3G5035842%	Information Electronics Control Module J794
2G0035869%	Information Electronics Control Module J794
5H0035871	Information Electronics Control Module J794
14A035285	Telematics Control Module J949



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5WA035283%	Telematics Control Module J949
5WA035285%	Telematics Control Module J949

Technical Background

Not applicable.

Production Solution

Not applicable.

Service

Not applicable.

Warranty

Not applicable.

Required Parts and Tools

Tool Description	Tool Number
VAS Diagnostic Tool	VAS 6150/X & VAS 6160/X with ODIS Service with current online updates

Additional Information

All part and service references provided in this Technical Bulletin are subject to change and/or removal. Always check with your Parts Dept. and Repair Manuals for the latest information.