

## VWoA Compliance

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**From:** Volkswagen Now Dealer Communications <dealercomms@vw-now.com>  
**Sent:** Friday, September 6, 2024 11:30 AM  
**To:** VWoA Compliance  
**Subject:** [From: External] FIELD COPY: A Message from Andrew Savvas on ID. 4

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By **Andrew Savvas** September 6, 2024

To Dealer Principal, General Manager

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Brand

**A Message from Andrew Savvas on ID. 4**



Dear Dealers,

As many of you may have seen, earlier today a Voluntary Safety Campaign 57J9[ZR1] was published on MY 21-24 ID.4s in the US and Canada. As mentioned in the circular, new and pre-

owned impacted vehicles should not be sold until remedied. You can read the circular at the button below.

[ID.4 Circular](#)

While our Engineering and Quality Teams are urgently working on a solution, there is currently no repair available.

Given the potential financial impact this stop sale might have on the dealer network, we are seeking input from the National Dealer Council to help us evaluate solutions for support. We're hopeful that we'll be able to share more information on that program with you in a few weeks' time.

We understand that many of you might want information sooner but given the recency of the issue and the desire to seek dealer council input on the issue, we appreciate your patience as we work toward a solution.

Sincerely,

A handwritten signature in black ink, appearing to be the initials 'A h.' followed by a period.

Andrew Savvas  
EVP, Chief Sales & Marketing Officer NAR  
Volkswagen of America, Inc.

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