

*** * TECHNICAL INFORMATION NOTICE * ***

DATE: September 9, 2024
TO: Mitsubishi Motors US Service and Parts Managers
RE: Georgia Department of Motor Vehicles (DMV) – Takata Recalls
TIN NO.: TIN-24-00-007

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AFFECTED VEHICLES: Certain 2004-2007 Lancer, 2006-2009 Raider, and 2012-2017 i-MiEV

PURPOSE:

With permission from Georgia Department of Revenue – Motor Vehicle Division on September 9, 2024, MMNA will be mailing letters to owners, with Georgia addresses, of certain 2004-2007 Lancer, 2006-2009 Raider, and 2012-2017 i-MiEV vehicles with open Takata recalls. These notification letters will be printed on a Georgia Department of Revenue – Motor Vehicle Division letterhead and mailed in an envelope with MMNA’s mail processing return address. Please take the time to familiarize yourself with the attached letter as some owners may ask you about its authenticity.

MMNA has ample inventory of Takata recall parts. To minimize any customer inconvenience, be sure your dealership has an adequate supply of recall parts on hand.

Thank you in advance for your immediate attention. Should you have any questions, please do not hesitate to contact your District Parts and Service Manager.



State of Georgia
 Motor Vehicle Division
 47911 Halyard Drive Suite 200
 Plymouth, MI 48170

Department of Driver Services
 Spencer R. Moore
 Commissioner

Department of Revenue
 Frank O'Connell
 Commissioner

[MONTH] [YEAR]
 [NAME]
 [ADDRESS]

URGENT AIRBAG SAFETY RECALL: IMMEDIATE ACTION REQUIRED!

This notice applies to a vehicle registered in your name:

[YEAR] MITSUBISHI [MODEL]
 VIN: [XXXXXXXXXXXXXXXXXX]

Why am I receiving this notice?

The Georgia Department of Revenue - Motor Vehicle Division and Georgia Department of Driver Services are contacting you personally because your [YEAR] Mitsubishi [MODEL] has a recalled airbag that could **kill or seriously injure you and your passengers** if it deploys.

We have received information from Mitsubishi that your vehicle requires immediate attention. Due to the age of your vehicle, in the event of a crash, a part inside your airbag may explode and shoot metal shrapnel which could cause **SERIOUS INJURY** or **DEATH** to the driver or the passengers. It is important that you take action to maintain the safety of your vehicle.

According to records from Mitsubishi, your vehicle has not been repaired yet. The potentially lifesaving recall repair will be completed at no cost to you, and parts are available now. A complimentary loaner car, towing service or other alternative transportation may be available to assist with any inconvenience this repair may cause. **Please call 1.855.681.6147** for more information or to schedule your airbag safety recall repair.

IF YOU NO LONGER OWN THIS VEHICLE, PLEASE CALL 1.855.681.6147 TO LET US KNOW.

What should I do?

Find your nearest Mitsubishi dealership and schedule a **FREE** safety recall repair.



Visit mitsubishicars.com/recall



OR

Call **1.855.681.6147**

If you think you have already taken action on this recall, visit NHTSA.gov/recalls and enter your Vehicle Identification Number (VIN) to verify and ensure that no other recalls have been issued for your vehicle.

Mitsubishi is one of 19 vehicle manufacturers affected by this urgent airbag safety recall. The National Highway Traffic Safety Administration (NHTSA) reports 27 confirmed deaths in the United States and hundreds of alleged injuries resulting from this defect.

Please encourage your family and friends to check for vehicle safety recalls using their VIN at **NHTSA.gov/recalls**.

You and your family's safety on Georgia roadways is our top priority. **Please act NOW to protect yourself and your passengers.**

If you believe that Mitsubishi or your Mitsubishi dealership is unable to remedy the defect without charge within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, DC 20590, or you may call the toll-free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to NHTSA.gov.



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[MONTH] [YEAR]
 [NAME]
 [ADDRESS]

ALERTA URGENTE DE SEGURIDAD POR BOLSA DE AIRE DEFECTUOSA. ¡ACTÚE DE INMEDIATO!

Esta alerta corresponde a un vehículo registrado a su nombre:

MITSUBISHI [MODEL] [YEAR]
VIN: [XXXXXXXXXXXXXXXXXX]

¿Por qué he recibido esta alerta?

El Departamento de Impuestos de Georgia, la División de Vehículos Motorizados y el Departamento de Servicios al Conductor de Georgia le avisan personalmente porque su MITSUBISHI [MODEL] [YEAR] tiene una bolsa de aire defectuosa que si se despliega podría causarles **la muerte o heridas graves a usted y a sus pasajeros.**

Mitsubishi nos ha notificado que su vehículo requiere de atención inmediata. Debido a los años de su vehículo, en caso de un choque la pieza dentro de su bolsa de aire puede explotar y lanzar fragmentos filosos de metal que podrían causarle **HERIDAS GRAVES** o la **MUERTE** al chofer o a los pasajeros.

Según los registros de Mitsubishi, su vehículo no ha sido reparado aún. Esta reparación que pudiera salvarle la vida no le cuesta nada y las piezas necesarias están disponibles ahora. Puede recibir servicios gratis durante la reparación, como un vehículo prestado, remolque u otro medio de transporte alternativo que le ayude ante cualquier inconveniente. Llame al **1.855.681.6147** para recibir más información o coordinar la reparación del defecto de seguridad de su bolsa de aire.

SI USTED YA NO POSEE ESTE VEHÍCULO, LLAME AL 1.855.681.6147.

¿Qué debe hacer?

Busque la agencia más cercana de Mitsubishi y coordine la reparación **GRATIS** del defecto de seguridad de la bolsa de aire de su vehículo.



Visite mitsubishicars.com/recall



Llame al 1.855.681.6147

Si cree que ya fue reparado defecto de seguridad, visite NHTSA.gov/recalls y entre el número de identificación de su vehículo (VIN) para verificar y asegurarse de que no existan otras alertas sobre su vehículo.

Mitsubishi es uno de los 19 fabricantes de vehículos afectados por esta alerta urgente de seguridad debido a una bolsa de aire defectuosa. La Administración Nacional de Seguridad del Tráfico en Carreteras (NHTSA, por sus siglas en inglés) reporta 27 muertes confirmadas en los Estados Unidos y cientos de presuntos heridos como resultado de este defecto.

Hable con sus familiares y amigos para que verifiquen las alertas de seguridad de sus vehículos utilizando el número de VIN en NHTSA.gov/recalls.

Su seguridad y la de su familia en las calles y autopistas de Georgia es nuestra mayor prioridad. **Actúe AHORA para proteger su vida y la de sus pasajeros.**

Si usted cree que Mitsubishi o la agencia de Mitsubishi de su localidad no puede arreglar el defecto de forma gratis y en un tiempo razonable, puede enviar su queja al Administrador a "National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, DC 20590" o llamar a la línea gratis de Seguridad Vial al 1-888-327-4236 (TTY: 1-800-424-9153) o visitar el sitio web NHTSA.gov.