

Technical Journal

TITLE:

Polestar 3 Initial Quality Reporting

REF NO: TJ 37067.1.0	ISSUING DEPARTMENT: Technical Service	CAR MARKET: United States and Canada	
PARTNER: 3 US 7515 Polestar		ISSUE DATE: 2024-09-05	STATUS DATE: 2024-09-11
FUNC GROUP: 0983	FUNC DESC: TECHNICAL REPORTING	Page 1 of 2	

DESCRIPTION:

With the launch of the Polestar 3 (MY25), we would like to receive early indications on the initial quality and impressions of the car, please follow the advice under "Service".

CSC Customer Symptom Codes

Code	Description
1C	Service/repair/Administrative and Factory scheduled maintenance
3L	Technician information/Repair information/Not for warranty use
2V	Technician information/Software/Vehicle communication/Not for warranty use

DTC Diagnostic Trouble Codes

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
359							2025-2026		-	202402-202552

SERVICE:

Please submit a Vehicle Report on each issue you know about, not only limited to what a technician in the workshop is confronted with but also the sales staff experience when presenting the car to potential customers.

Detailed symptom descriptions are essential for us to understand and to be able to reproduce the symptoms in the test cars.

Pictures, movies, sound files, and log files will help us enormously.

Technical Journal 37067.1.0

Warranty claim info:

No warranty claim is accepted for this TJ.

LABOR TIME:

Labor time subject to change without notice.

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use the concern area "Vehicle Report Polestar" and sub-concern area "Support Not Needed Polestar" and use the function group corresponding to the issue.