

REFERENCE:	TSB: 09-020-24 GROUP: 09 - Engine	Date:	October 1, 2024	REVISION:	—
VEHICLES AFFECTED:	2020 - 2024 (DT) Ram 1500 Pickup This bulletin applies to vehicles equipped with a 3.6L V6 24V VVT eTorque Engine Upg I (Sales Code ERG) and the 8-Spd Auto 850RE Trans (Make) (Sales Code DFT).			MARKET APPLICABILITY:	
				<input type="checkbox"/> NA	<input type="checkbox"/> MEA
				<input checked="" type="checkbox"/> SA	<input type="checkbox"/> IAP
				<input type="checkbox"/> EE	<input type="checkbox"/> CH
CUSTOMER SYMPTOM:	Customers may comment on one or more of the following: <ul style="list-style-type: none"> • During engine cold start, the vehicle exhibits low torque when shifted into reverse gear. • Loss of power in reverse gear. 				
CAUSE:	Software strategy				

REPAIR SUMMARY:

This bulletin provides information regarding the loss of engine torque when performing a cold start and immediately shifting into gear.

DISCUSSION:

During engine cold start operations (engine has not been active/on for at least two hours), the engine will enter into a catalyst heating operating mode with elevated speed range to prepare the engine for optimal efficiency. The engine tachometer will read approximately 1,800 rpm to confirm this modality. During this event there will be reduced torque output of the engine. This reduced torque mode should last approximately 30 seconds and once complete, the engine tachometer should lower to approximately 1,000 rpm and full torque capability should return.

POLICY:

Information Only

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