

Door Symptom - Noise Complaints from the Door Trim Panel Area: Observe Documentation Specifications (SY 68/22)

Change overview:

Version	Date	Change
1	06/26/2022	<ul style="list-style-type: none"> • First publication
2	08/05/2022	<ul style="list-style-type: none"> • Addition of Taycan
3	08/19/2024	<ul style="list-style-type: none"> • Addition of order types • Split into two documents for 911 and Taycan

Model Line: **911 (992)**

Model Year: **As of 2020**

Cause: The case documentation in the warranty claim does not often clearly indicate the cause and details of the corrective measures carried out in the event of noises in the door and door trim panel.

In order to allow fault correction measures at the factory, fault sources such as loose components or noises must be set:

- Line / train
- Electric plug connections
- Handle
- Cover
- Moulding
- Actuating lever
- Switch
- Material contact point
- Screw connections
- Clips, etc.

must be clearly documented.

The resultant remedial action, e.g.:

- Felt / foam fitted
- greased
- clip replaced
- Screw tightened
- part replaced, etc.

must also be clearly documented.

For this purpose, the source of the fault in the relevant illustration, inner door trim panel ⇒ *View of inner door trim panel*, outer door trim panel ⇒ *View of outer door trim panel* or door without door trim panel

⇒ *View of door without door trim panel* must be marked in future and must be supplied with a detailed description of the fault source and corrective measure in accordance with the warranty claim.

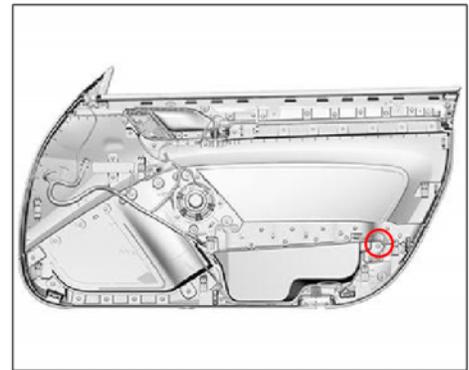


Information

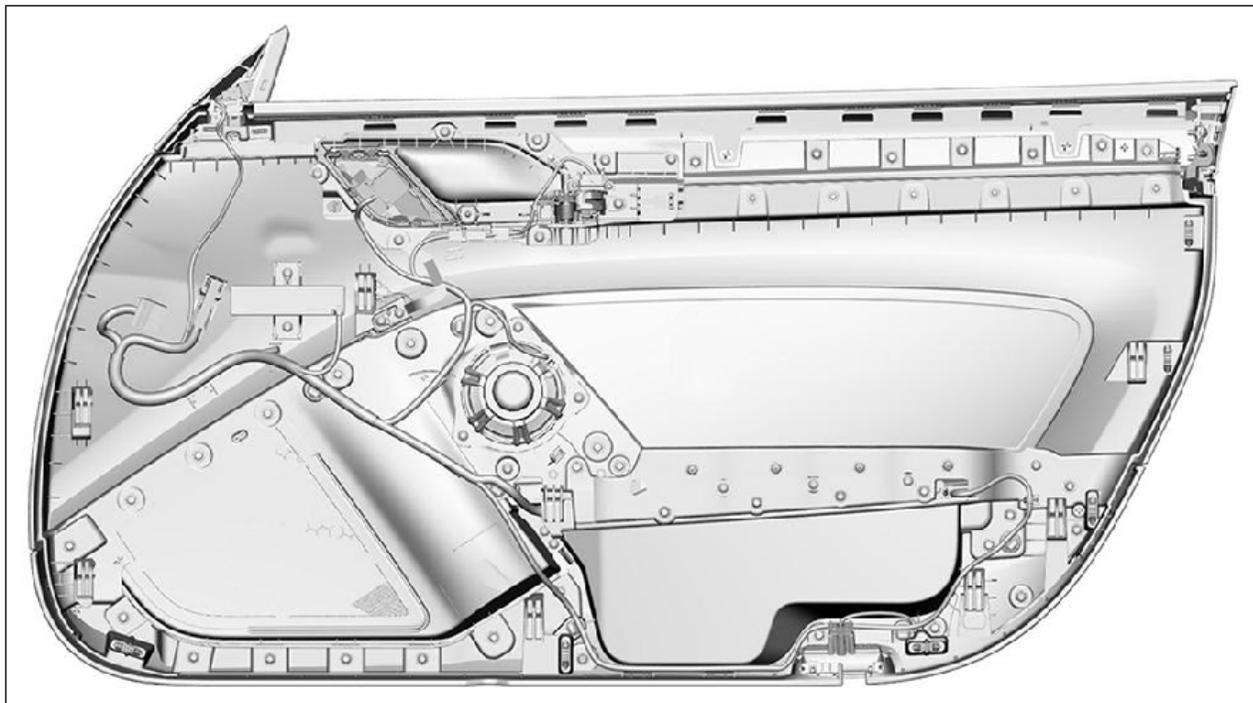
The warranty claim can only be reimbursed if all documents submitted are complete and comprehensible.

Sample documentation:

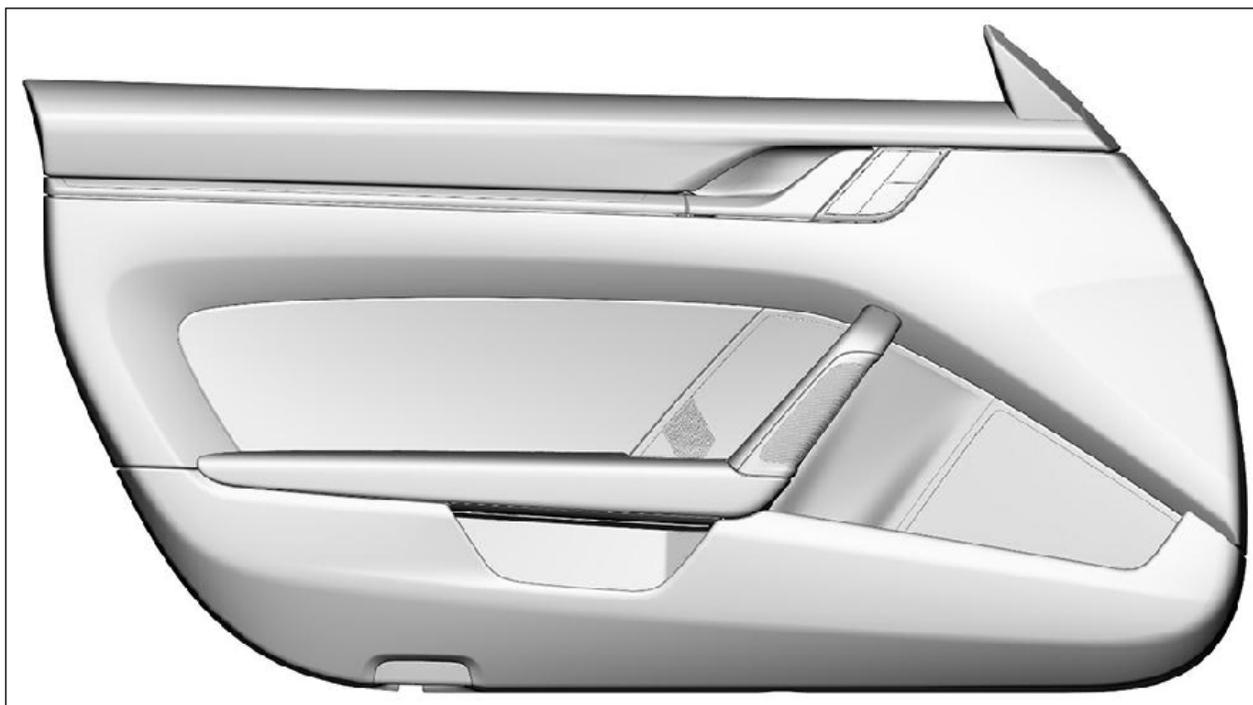
- Electric line in the door trim panel loose. Electric line secured with a tie-wrap. For exact fault location, see Appendix xy ⇒ *Appendix xy: Loose cable for door trim panel*



Appendix xy: Loose cable for door trim panel



View of inner door trim panel



View of outer door trim panel



View of door without door trim panel

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