**TECHNICAL COMMUNICATION A_240732_TC_EN** **02/09/2024**

**Model:** Aprilia RS 457

**Subject:** Check of the drive chain tensioner pad

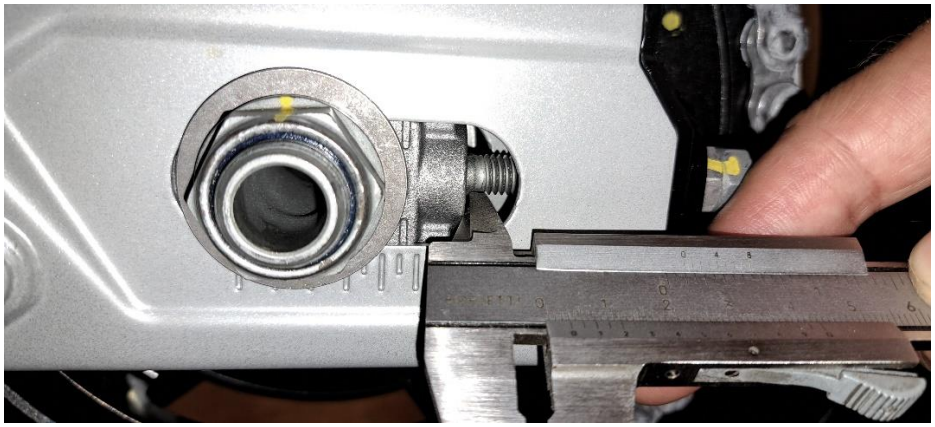
Dear Dealer / Service Centre,

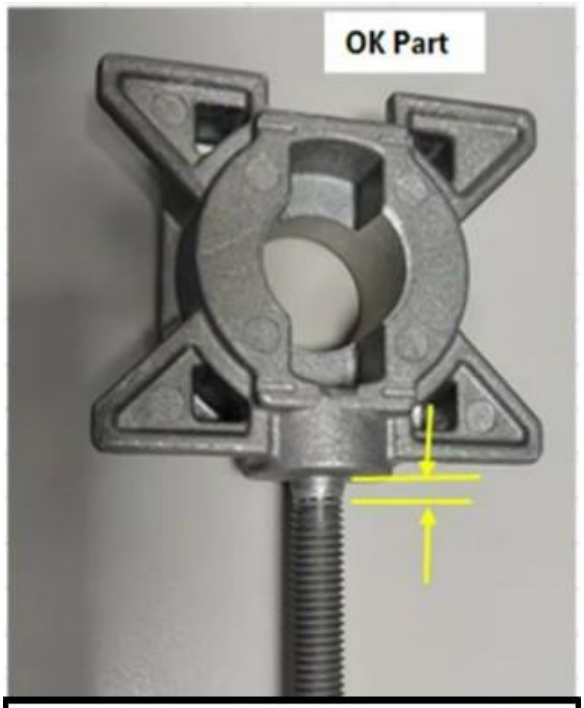
As part of the continuous and strict quality sampling plans of the components installed on our vehicles, the continuous search for new and better technical solutions and the attention paid to our customers, we hereby inform you that a pre-delivery inspection (PDI) must be carried out on the two drive chain tensioner pads code **2B011526** of the vehicle in question.

**PROCEDURE:**

**Test:**

Inspect the drive chain tensioner pad through the slot in the swingarm. Using the gauge, as shown in the photo, check the length of the unthreaded projection of the screw.






**Projection of unthreaded length must be less than 7 mm**

The protrusion of the unthreaded rod must be **less than 7 mm**:

| | |
|---|---|
| **A** | If the measurement is greater than 7 mm→ Enter a warranty to replace the *chain tensioner pad* **2B011526**, specifying the quantity (operation BE0491). |
| **B** | If the measurement is less than 7 mm→ Enter a labour-only warranty on the *chain tensioner pad* **2B011526** with quantity 0 (operation BE0491). |

In both cases, please refer to this communication in the notes.

Please contact the Technical Help Desk of our Technical Support Service for any queries or assistance.

Best regards,

Piaggio & C. SpA
Aftersales Business Unit
Technical Service & Customer Care