

**ATTENTION: Dealer Principal, Warranty Manager, Service Manager, Parts Manager**  
Freightliner Dealers – U.S. and Canada  
Western Star and Sterling Dealers – U.S. and Canada  
FCCC Dealers – U.S. and Canada  
Thomas Built Buses Dealers – U.S. and Canada  
Direct Warranty Customers – U.S. and Canada  
Detroit Diesel Distributors  
Export Distributors

Daimler Truck North America LLC

**WARRANTY CAMPAIGNS DEPARTMENT**

P.O. Box 4090

800-547-0712

Portland, Oregon 97208-4090

If you have questions about this Letter, please submit your inquiry using the **WSC App on the DTNA Portal**

---

REF #: ICI24-034

Effective: 09/10/2024

Release: 09/10/2024

**SUBJECT: SF681–Revised Work Instructions**

---

This letter is to inform you that the SF681 work instructions have been revised:

- Steps 19 & 20 have been added to ensure the DCB is unlocked.

If you have questions or need further information, contact the Warranty Campaigns Department by submitting an inquiry through the Warranty Support Center (WSC) located on the DTNA Portal.

*The information contained in this letter supercedes and supplements any related policies and procedures in any previously released bulletins, the Warranty Manual, and/or previously released letters. Failure to read or distribute this letter will not exempt addressees from compliance with the information contained herein.*