

WPU1 – Supply Cable with NEMA Power Plug and Updating Porsche Mobile Charger Software (Workshop Campaign)

Change
Overview:

Version	Date	Change
0	07/05/2024	<ul style="list-style-type: none"> • First publication
2	09/11/2024	<ul style="list-style-type: none"> • Update of PIWIS Tester software version • Update of IC-CPD Basic UL 9.6 kW part number • Addition of note regarding different NEMA cables • Update of part numbers for new charging cable with NEMA plug types • Addition of Mobile Charger Connect SW and Scopes

Model Year: **As of 2019 up to 2024**

Model Line: **Taycan (Y1A / Y1B / Y1C)
Panamera E-Hybrid (971)
Cayenne E-Hybrid (9YA / 9YB)**

Concerns: **Industrial (250V) NEMA Supply Cable and charger**

Cause: **Due to quality defects, the in-house infrastructure connection cable for the Porsche Mobile Charger was not supplied ex works to the affected vehicles.**

Action:

- **Vehicles with Porsche Mobile Charger Basic and Basic Plus (scope 2 - 11):** Supply the optimized supply cable with an integrated temperature sensor. In addition, the software on the Porsche Mobile Charger must be updated with the PIWIS Tester and installed test software **42.950.010** (or higher). See ⇒ *Technical Information 'Re-programming Porsche Mobile Charger (Powerboard) - Basic and Basic Plus'*
- **Vehicles with Porsche Mobile Charger Connect (scope 12 - 16):** Supply the optimized supply cable with an integrated temperature sensor. The software on the Porsche Mobile Charger also has to be updated with the PIWIS Tester and installed testing software **42.950.010** (or higher) and via a Wi-Fi connection. See ⇒ *Technical Information 'Re-programming Porsche Mobile Charger (Powerboard and Communication Board) - Connect'*

**Information**

Please note that **only** Porsche Mobile Chargers of the vehicles **assigned to the scopes listed** can be **operated**. If a vehicle is not assigned to any of the possible scopes, the campaign cannot yet be carried out on it.

Overview of affected Porsche Mobile Chargers with existing remedial action:

Porsche Mobile Charger affected	Powerboard target software	Communication Board target software
IC-CPD Basic UL 9.6 kW • Part number: 9Y0.971.675.BB/ DM	0142	-
IC-CPD Basic Plus UL 9.6 kW • Part number: 9J1.971.675.BC / F / R / AC / AJ / AP	3000	-
IC-CPD Connect UL 9.6 kW • Part number: 9Y0.971.675.BL / DB / DK	4501	3030

**Information**

In the event that customers have other affected Porsche Mobile Chargers (e.g. from Equipment accessories), the remedial action can be carried out and invoiced as follows:

- **Case 1: Customer vehicle is already assigned to this campaign:** For all of the customer's other Porsche Mobile Chargers, invoice the Labor costs incurred via an application for a reimbursement claim to the original campaign claim for this action.
- **Case 2: Customer vehicle is not assigned to this campaign:** **Assign the PRMS ticket** to Warranty Support —> Campaigns specifying the **VIN** and this **campaign number** noting that the **VIN is assigned to the campaign and scope 17**. Scope 17 can then be invoiced with a time of 0 and 0 parts. Labor costs incurred can then be invoiced using a reimbursement claim for the original campaign claim for this action.

Affected Vehicles:

Only vehicles assigned to the campaign (see also PCSS Vehicle Information).

Required Tools

- Tools:
- **P90999 - P90999 - PIWIS Tester 4** with test software version **42.950.010** (or higher) installed
 - **VAS 611 009 Diagnostic adapter for high-voltage charging system**

Replacing Porsche Mobile Charger supply cable with NEMA power plug



Working on electric components

- Risk of burns
 - Risk of short circuit or fire.
- ⇒ Before replacing the supply cable or vehicle cable, always disconnect the supply cable from the electrical socket.
- ⇒ Only replace cables in a dry environment.
- ⇒ Porsche universal charger (AC) may only be used as a unit comprising supply cable, control unit and vehicle cable.



Unsecured load

- An unsecured, incorrectly secured or incorrectly positioned charger can slip out of place and endanger occupants when braking, accelerating, changing direction or in the event of an accident.
- ⇒ Never transport the charger unsecured.
- ⇒ Stow the charger in the charging bag in the luggage compartment.
- ⇒ Always transport the charging bag in the luggage compartment, never in the passenger compartment (e.g. on or in front of the seats).

Action: 1 Replace the supply cable for home infrastructure with NEMA plug on the Porsche Mobile Charger ⇒ *NEMA cable -1-*. For an overview of affected supply cables, see table below.

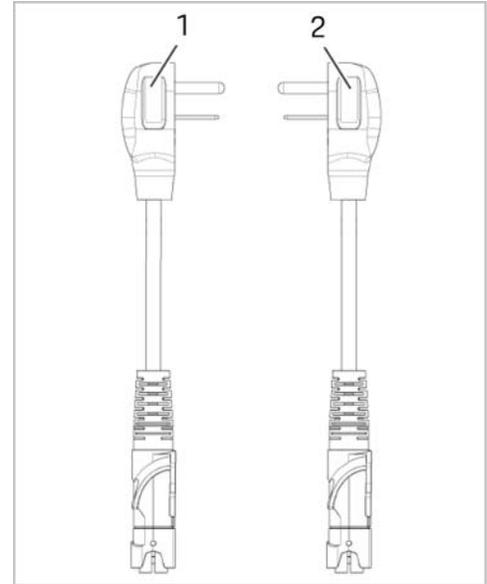


Information



NEMA cable

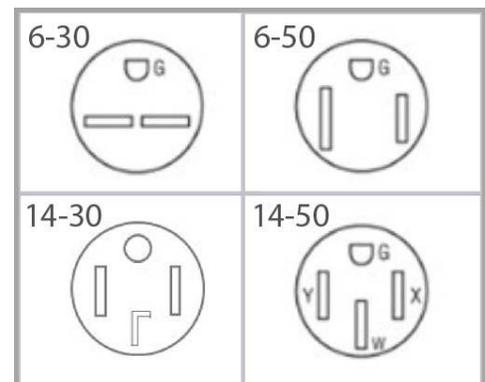
Please note that there are two different versions of the new NEMA supply cable. These differ **only** in the plug's direction of rotation. Otherwise, the supply cables are identical. Initially available supply cables ⇒ *Different NEMA cables -1-* have part number V04015005BA / -BC / -BB / -BD, and supply cables ⇒ *Different NEMA cables -2-* with the later design have part number V04015001MH / -MK / -MJ / -ML. Please initially use the first NEMA supply cables (V04015005BA / -BC / -BB / -BD) until these are used up. The further version (V04015001MH / -MK / -MJ / -ML) is then delivered automatically later.



Different NEMA cables

Affected supply cables with NEMA plug types	Part number of new industrial (250V) supply cable with temperature sensing
<p>NEMA 6-30</p> <ul style="list-style-type: none"> • 250 V • 30A, 3 lines, 2 poles • 5-5.8 kW • Part number 7PP.971.678.EA <p>For plug type, see ⇒ <i>Industrial (250V) supply cable plug types</i></p>	<p>V04015005BA (or V04015001MH)</p>
<p>NEMA 6-50</p> <ul style="list-style-type: none"> • 250 V • 50A, 3 lines, 2 poles • 8.3-9.6 kW • Part number 7PP.971.678.EC <p>For plug type, see ⇒ <i>Industrial (250V) supply cable plug types</i></p>	<p>V04015005BC (or V04015001MK)</p>

<p>NEMA 14-30</p> <ul style="list-style-type: none"> • 250 V • 30A, 4 lines, 3 poles • 5-5.8 kW • Part number 7PP.971.678.EB <p>For plug type, see ⇒ <i>Industrial (250V) supply cable plug types</i></p>	<p>V04015005BB (or V04015001MJ)</p>
<p>NEMA 14-50</p> <ul style="list-style-type: none"> • 250 V • 50A, 4 lines, 3 poles • 8.3-9.6 kW • Part number 7PP.971.678.ED <p>For plug type, see ⇒ <i>Industrial (250V) supply cable plug types</i></p>	<p>V04015005BD (or V04015001ML)</p>

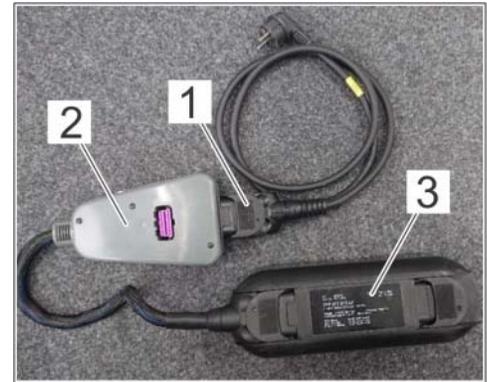


Industrial (250V) supply cable plug types

Re-programming Porsche Mobile Charger (Powerboard) - Basic and Basic Plus

Action: 1 **Re-program the power board.**

- 1.1 Fasten the supply cable ⇒ *Connecting diagnostic adapter -1-* to the **diagnostic adapter for high-voltage charging system** ⇒ *Connecting diagnostic adapter -2-* and connect the charging system to the charger (Porsche Mobile Charger) ⇒ *Connecting diagnostic adapter -3-*.
- 1.2 Connect the supply cable to the power supply.



Connecting diagnostic adapter

- 1.3 Wait at least 3 minutes before connecting **P90999 - P90999 - PIWIS Tester 4** to the vehicle communication module (VCI) via the **USB cable** and connect the communication module ⇒ *Connecting communication module (VCI) -1-* to the **diagnostic adapter for high-voltage charging system** ⇒ *Connecting communication module (VCI) -2-*.
- 1.4 On the PIWIS Tester start screen, call up the **“Diagnostics”** application.



Connecting communication module (VCI)

The vehicle type is then read out, the diagnostic application is started and the control unit selection screen is populated.

- 1.5 On the **“manual model line selection”** screen, select the **“External components”** model line and confirm with **“Next”**.
- 1.6 **Re-program the power board.**

The basic procedure for control unit programming is described in the Workshop Manual ⇒ *Workshop Manual '9X00IN Basic instructions and procedure for control unit programming using the PIWIS Tester'*.

For specific information on programming the power board during this campaign, see the table below:

Required PIWIS Tester software release:	42.950.010 (or higher)
Type of control unit programming:	Carry out control unit programming using the “Automatic programming” function in the Universal supply cable control unit.

Programming sequence:	<p>Read and follow the information and instructions on the PIWIS Tester during the guided programming sequence.</p> <p>Do not interrupt the programming and coding process.</p> <p>A backup documentation process for the re-programmed software releases starts as soon as programming and coding is complete.</p>
Programming time (approx.):	10 minutes
Software release programmed during this campaign:	<ul style="list-style-type: none"> • Porsche Mobile Charger Basic: 0142 • Porsche Mobile Charger Basic Plus: 3000 <p>When programming is complete, the software release can be read out of the charger (Porsche Mobile Charger) in the menu "Extended identifications" using the PIWIS Tester.</p>
Procedure in the event of a termination in the control unit programming:	Repeat programming by entering the programming code again.
Procedure in the event of error messages appearing during the programming sequence:	⇒ <i>Workshop Manual '9X00IN Basic instructions and procedure for control unit programming using the PIWIS Tester - section on "Troubleshooting"</i> .

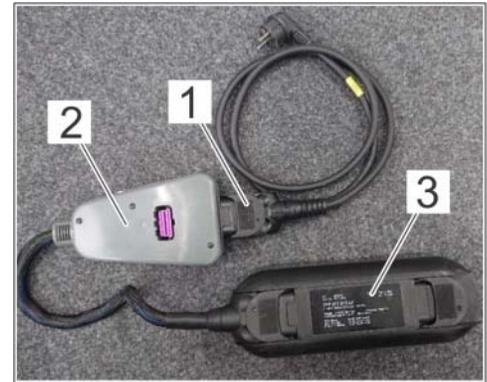
- 1.7 Remove the VAS diagnostic tool from the charger (Porsche Mobile Charger).
- 1.8 Disconnect the supply cable from the power supply and remove it from the diagnostic adapter.
- 2 Include the charger (Porsche Mobile Charger) with the vehicle or hand it out to the customer.
- 3 Enter the campaign in the Warranty and Maintenance logbook.

Continue with invoicing, scope 2 – 11. ⇒ *Technical Information '9X00IN Warranty processing'*

Re-program Porsche Mobile Charger (Powerboard and Communication Board) - Connect

- Action: 1 **Re-program the power board.**

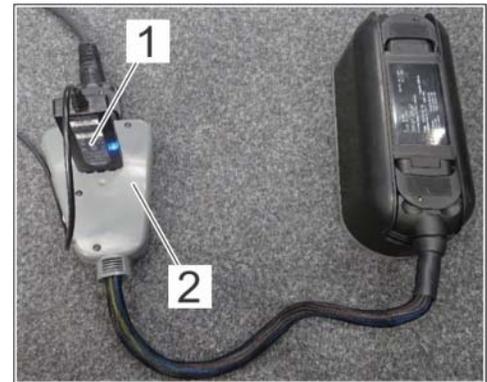
- 1.1 Fasten supply cable ⇒ *Connecting diagnostic adapter -1-* to the **diagnostic adapter for high-voltage charging system** ⇒ *Connecting diagnostic adapter -2-* and connect this to charger (Porsche Mobile Charger Connect) ⇒ *Connecting diagnostic adapter -3-*.



Connecting diagnostic adapter

- 1.2 Connect the supply cable to the power supply.

- 1.3 Wait at least 3 minutes before connecting **P90999 - P90999 - PIWIS Tester 4** to the vehicle communication module (VCI) via the **USB cable** and connect the communication module ⇒ *Connecting communication module (VCI) -1-* to the **diagnostic adapter for high-voltage charging system** ⇒ *Connecting communication module (VCI) -2-*.



Connecting communication module (VCI)

- 1.4 On the PIWIS Tester start screen, call up the **“Diagnostics”** application.

The vehicle type is then read out, the diagnostic application is started and the control unit selection screen is populated.

- 1.5 On the **“manual model line selection”** screen, select the **“External components”** model line and confirm with **“Next”**.

- 1.6 **Re-program the power board.**

The basic procedure for control unit programming is described in the Workshop Manual ⇒ *Workshop Manual '9X00IN Basic instructions and procedure for control unit programming using the PIWIS Tester'*.

For specific information on programming the power board during this campaign, see the table below:

Required PIWIS Tester software release:	42.950.010 (or higher)
Type of control unit programming:	Carry out control unit programming using the “Automatic programming” function in the Universal supply cable control unit.

Programming sequence:	Read and follow the information and instructions on the PIWIS Tester during the guided programming sequence. Do not interrupt the programming and coding process. A backup documentation process for the re-programmed software releases starts as soon as programming and coding is complete.
Programming time (approx.):	10 minutes
Software release programmed during this campaign:	<ul style="list-style-type: none"> • 4501 When programming is complete, the software release can be read out of the charger (Porsche Mobile Charger Connect) in the "Extended identifications" menu using the PIWIS Tester.
Procedure in the event of a termination in the control unit programming:	Repeat programming by entering the programming code again.
Procedure in the event of error messages appearing during the programming sequence:	⇒ <i>Workshop Manual '9X00IN Basic instructions and procedure for control unit programming using the PIWIS Tester - section on "Troubleshooting"</i> .

- 1.7 Remove the VAS diagnostic tool from the charger (Porsche Mobile Charger).
- 1.8 Disconnect the supply cable from the power supply and remove it from the diagnostic adapter.



Information

A connection to a WiFi network is required for the communication board update.

If it is not possible to establish an Internet connection to the charger (Porsche Mobile Charger Connect), the update can also be downloaded manually via the web address under **E-Performance** at <https://www.porsche.com> and installed using the web application. This procedure is described further in the instructions for the web application.

2 Re-program the communication board.

- 2.1 Secure the supply cable to the charger (Porsche Mobile Charger) and connect it to the power supply.
- 2.2 Wait for at least 30 seconds for the charger to start.
- 2.3 Select the 'Settings' icon in the menu bar to open the main menu ⇒ *Opening Settings -1-*.



Opening Settings

- 2.4 Select the 'Networks' function in the main menu ⇒ *Selecting Networks function -1-*.
- 2.5 Activate WiFi ⇒ *Connecting WiFi network -1-* and then select "WiFi networks" in order to select the relevant network from the list of detected WiFi networks ⇒ *Connecting WiFi network -2-*.
- 2.6 Enter the WiFi password and confirm it.



Selecting Networks function

- 2.7 Return to the selection screen using the arrow key and select the 'Software updates' function.



Connecting WiFi network

- 2.8 Deactivate automatic software updates ⇒ *Installing software update -1-* and select the 'Download' function ⇒ *Installing software update -2-*.

- 2.9 Once the latest software has been downloaded successfully, select the 'Install' function in order to confirm the message **Software update available**.

The update can take up to 5 minutes.

- 2.10 Once the update is complete, confirmation of the software update that was performed is displayed. Confirm with 'OK'.

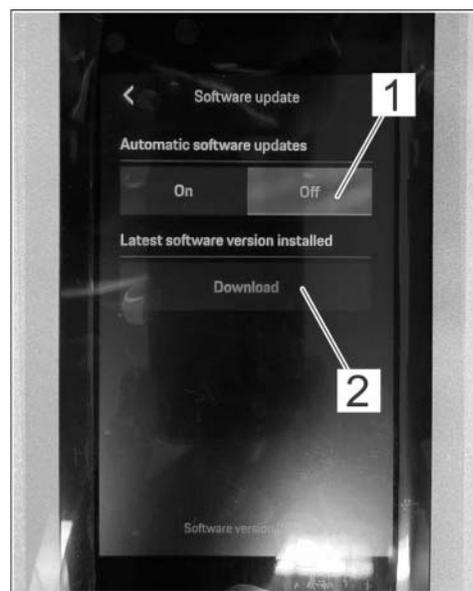
Software release programmed during this sequence

- Communication board: **3030**

Following the update, the software release is displayed at the bottom of the screen in the 'Software updates' menu.

- 2.11 Switch off the charger (Porsche Mobile Charger Connect)

- 3 Include the charger (Porsche Mobile Charger Connect) with the vehicle or give it to the customer.



Installing software update

**Information**

Please perform the following to ensure proper functionality of the new cable and software after performing the updates: - with the updated charger and the new/replacement APB6 Charger Power Supply Cable, perform 3-5 boot-up cycles by plugging/unplugging charger from the wall, and monitor the status LED's. - with the updated charger and the new/replacement APB6 Charger Power Supply Cable, plugged into the wall, stress/manipulate/twist the cable while monitoring the status LED's. - with the updated charger and the new/replacement APB6 Charger Power Supply Cable, plugged into the wall and plugged into the vehicle, set at 100% charging rate (not 50%), charge the vehicle for at least 1 hour.

If the status LED's do not indicate any issues, there are no charger faults or vehicle faults, the vehicle charges successfully, and the vehicle is operating as designed, it can be released to the customer. If the status LED's do indicate an issue, please provide a video recording of the flashing lights, a screen shot of the charger fault memory, and a current VAL in a PRMS technical support ticket.

- 4 Enter the campaign in the Warranty and Maintenance logbook.

Continue with invoicing, scope 12 – 16. ⇒ *Technical Information '9X00IN Warranty processing'*

Warranty processing**Information**

The specified working times were determined specifically for carrying out this campaign and include all necessary preliminary and subsequent work.

The working times may differ from the working times published in the Labor Operation List in PCSS.

Scope 1: Not valid.

Scope 2: Subsequently supplying industrial (250V) supply cable and performing charger (Porsche Mobile Charger) software update

- **Valid for Porsche Mobile Charger Basic**

Labor time:

Subsequently supplying industrial (250V) supply cable and performing charger (Porsche Mobile Charger) software update

Labor time: **54 TU**

Includes: Connecting and disconnecting PIWIS Tester
Connecting and disconnecting diagnostic adapter for high-voltage charging system

Part required

V04015005BA (or V04015001MH)	Supply cable (NEMA 6–30)	1 piece
⇒ Damage number WPU1 066 000 2		

Scope 3: Subsequently supplying industrial (250V) supply cable and performing charger (Porsche Mobile Charger) software update

- **Valid for Porsche Mobile Charger Basic**

Labor time:		
Subsequently supplying industrial (250V) supply cable and performing charger (Porsche Mobile Charger) software update		Labor time: 54 TU
Includes:	Connecting and disconnecting PIWIS Tester Connecting and disconnecting diagnostic adapter for high-voltage charging system	
Part required		
V04015005BB (or V04015001MJ)	Supply cable (NEMA 14–30)	1 piece
⇒ Damage number WPU1 066 000 2		

Scope 4: Subsequently supplying industrial (250V) supply cable and performing charger (Porsche Mobile Charger) software update

- **Valid for Porsche Mobile Charger Basic**

Labor time:		
Subsequently supplying industrial (250V) supply cable and performing charger (Porsche Mobile Charger) software update		Labor time: 54 TU
Includes:	Connecting and disconnecting PIWIS Tester Connecting and disconnecting diagnostic adapter for high-voltage charging system	
Part required		
V04015005BC (or V04015001MK)	Supply cable (NEMA 6–50)	1 piece
⇒ Damage number WPU1 066 000 2		

Scope 5: Subsequently supplying industrial (250V) supply cable and performing charger (Porsche Mobile Charger) software update

- **Valid for Porsche Mobile Charger Basic**

Labor time:

Subsequently supplying industrial (250V) supply cable and performing charger (Porsche Mobile Charger) software update

Labor time: **54 TU**

Includes: Connecting and disconnecting PIWIS Tester
Connecting and disconnecting diagnostic adapter for high-voltage charging system

Part required

V04015005BD (or V04015001ML)	Supply cable (NEMA 14–50)	1 piece
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⇒ **Damage number WPU1 066 000 2**

Scope 6: Subsequently supplying industrial (250V) supply cable and performing charger (Porsche Mobile Charger) software update

- **Valid for Porsche Mobile Charger Basic**

Labor time:

Subsequently supplying industrial (250V) supply cable and performing charger (Porsche Mobile Charger) software update

Labor time: **54 TU**

Includes: Connecting and disconnecting PIWIS Tester
Connecting and disconnecting diagnostic adapter for high-voltage charging system

Part required

V04015005BC (or V04015001MK)	Supply cable (NEMA 6–50)	1 piece
V04015005BD (or V04015001ML)	Supply cable (NEMA 14–50)	1 piece

⇒ **Damage number WPU1 066 000 2**

Scope 7: Subsequently supplying industrial (250V) supply cable and performing charger (Porsche Mobile Charger) software update

- **Valid for Porsche Mobile Charger Basic Plus**

Labor time:

Subsequently supplying industrial (250V) supply cable and performing charger (Porsche Mobile Charger) software update Labor time: **54 TU**
 Includes: Connecting and disconnecting PIWIS Tester
 Connecting and disconnecting diagnostic adapter for high-voltage charging system

Part required

V04015005BA (or V04015001MH)	Supply cable (NEMA 6–30)	1 piece
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⇒ **Damage number WPU1 066 000 2**

Scope 8: Subsequently supplying industrial (250V) supply cable and performing charger (Porsche Mobile Charger) software update

- **Valid for Porsche Mobile Charger Basic Plus**

Labor time:

Subsequently supplying industrial (250V) supply cable and performing charger (Porsche Mobile Charger) software update Labor time: **54 TU**
 Includes: Connecting and disconnecting PIWIS Tester
 Connecting and disconnecting diagnostic adapter for high-voltage charging system

Part required

V04015005BB (or V04015001MJ)	Supply cable (NEMA 14–30)	1 piece
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⇒ **Damage number WPU1 066 000 2**

Scope 9: Subsequently supplying industrial (250V) supply cable and performing charger (Porsche Mobile Charger) software update

- **Valid for Porsche Mobile Charger Basic Plus**

Labor time:

Subsequently supplying industrial (250V) supply cable and performing charger (Porsche Mobile Charger) software update

Labor time: **54 TU**

Includes: Connecting and disconnecting PIWIS Tester
Connecting and disconnecting diagnostic adapter for high-voltage charging system

Part required

V04015005BC (or V04015001MK)	Supply cable (NEMA 6–50)	1 piece
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⇒ **Damage number WPU1 066 000 2**

Scope 10: Subsequently supplying industrial (250V) supply cable and performing charger (Porsche Mobile Charger) software update

- **Valid for Porsche Mobile Charger Basic Plus**

Labor time:

Subsequently supplying industrial (250V) supply cable and performing charger (Porsche Mobile Charger) software update

Labor time: **54 TU**

Includes: Connecting and disconnecting PIWIS Tester
Connecting and disconnecting diagnostic adapter for high-voltage charging system

Part required

V04015005BD (or V04015001ML)	Supply cable (NEMA 14–50)	1 piece
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⇒ **Damage number WPU1 066 000 2**

Scope 11: Subsequently supplying industrial (250V) supply cable and performing charger (Porsche Mobile Charger) software update

- **Valid for Porsche Mobile Charger Basic Plus**

Labor time:

Subsequently supplying industrial (250V) supply cable and performing charger (Porsche Mobile Charger) software update Labor time: **54 TU**
 Includes: Connecting and disconnecting PIWIS Tester
 Connecting and disconnecting diagnostic adapter for high-voltage charging system

Part required

V04015005BC (or V04015001MK)	Supply cable (NEMA 6–50)	1 piece
V04015005BD (or V04015001ML)	Supply cable (NEMA 14–50)	1 piece

⇒ **Damage number WPU1 066 000 2**

Scope 12: Replacing industrial (250V) supply cable and performing charger (Porsche Mobile Charger) software update

- **Valid for** Porsche Mobile Charger **Connect**

Labor time:

Replacing industrial (250V) supply cable and performing charger (Porsche Mobile Charger) software update Labor time: **64 TU**
 Includes: Connecting and disconnecting PIWIS Tester
 Connecting and disconnecting diagnostic adapter for high-voltage charging system

Part required

V04015005BA (or V04015001MH)	Supply cable (NEMA 6–30)	1 piece
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⇒ **Damage number WPU1 066 000 2**

Scope 13: Replacing industrial (250V) supply cable and performing charger (Porsche Mobile Charger) software update

- **Valid for** Porsche Mobile Charger **Connect**

Labor time:

Replacing industrial (250V) supply cable and performing charger (Porsche Mobile Charger) software update Labor time: **64 TU**

Includes: Connecting and disconnecting PIWIS Tester
Connecting and disconnecting diagnostic adapter for high-voltage charging system

Part required

V04015005BB Supply cable (NEMA 14–30) 1 piece
(or V04015001MJ)

⇒ **Damage number WPU1 066 000 2**

Scope 14: Replacing industrial (250V) supply cable and performing charger (Porsche Mobile Charger) software update

- **Valid for Porsche Mobile Charger Connect**

Labor time:

Replacing industrial (250V) supply cable and performing charger (Porsche Mobile Charger) software update Labor time: **64 TU**

Includes: Connecting and disconnecting PIWIS Tester
Connecting and disconnecting diagnostic adapter for high-voltage charging system

Part required

V04015005BC Supply cable (NEMA 6–50) 1 piece
(or V04015001MK)

⇒ **Damage number WPU1 066 000 2**

Scope 15: Replacing industrial (250V) supply cable and performing charger (Porsche Mobile Charger) software update

- **Valid for Porsche Mobile Charger Connect**

Labor time:

Replacing industrial (250V) supply cable and performing charger (Porsche Mobile Charger) software update Labor time: **64 TU**

Includes: Connecting and disconnecting PIWIS Tester
 Connecting and disconnecting diagnostic adapter for high-voltage charging system

Part required

V04015005BD (or V04015001ML)	Supply cable (NEMA 14–50)	1 piece
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⇒ **Damage number WPU1 066 000 2**

Scope 16: Replacing industrial (250V) supply cable and performing charger (Porsche Mobile Charger) software update

- **Valid for Porsche Mobile Charger Connect**

Labor time:

Replacing industrial (250V) supply cable and performing charger (Porsche Mobile Charger) software update Labor time: **64 TU**

Includes: Connecting and disconnecting PIWIS Tester
 Connecting and disconnecting diagnostic adapter for high-voltage charging system

Part required

V04015005BC (or V04015001MK)	Supply cable (NEMA 6–50)	1 piece
V04015005BD (or V04015001ML)	Supply cable (NEMA 14–50)	1 piece

⇒ **Damage number WPU1 066 000 2**

Scope 17: Subsequently supplying industrial (250V) supply cable and performing charger (Porsche Mobile Charger) software update

- **Valid for additional Porsche Mobile Chargers (e.g. Tequipment accessories)** – see information under "Action"

Labor time:

Subsequently supplying industrial (250V) supply cable and performing charger (Porsche Mobile Charger) software update

Labor time: **0 TU**

⇒ **Damage number WPU1 066 000 2**

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