

JLRTB02129NAS

TECHNICAL BULLETIN

01 JAN 2001



© Jaguar Land Rover North America, LLC

NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Land Rover service facility to determine whether this bulletin applies to a specific vehicle.

INFORMATION

SECTION:

419-10

SUBJECT /CONCERN:

Walkaway Lock and Approach Unlocking Unavailable

AFFECTED VEHICLE RANGE:

MODEL:	MODEL YEAR:	VIN:	ASSEMBLY PLANT:
Range Rover (LK)	2022-2024	000555-089576	Solihull
Range Rover Sport (L1)	2023-2024	100239-157179	Solihull

MARKETS:

NORTH AMERICA

CONDITION SUMMARY:

SITUATION:

'Walkaway lock' and 'Approach unlocking' options unavailable for customer to select.

CAUSE:

Software issue within the Remote Function Actuator (RFA).

ACTION:

Follow the Diagnostic Procedure below.

GENERAL EQUIPMENT

EQUIPMENT NAME


Jaguar Land Rover approved diagnostic equipment

WARRANTY:

NOTES:

- Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Use TOPIx to obtain the latest repair time.
- The JLR claims submission system requires the use of causal part numbers. Labor only claims must show the causal part number with a quantity of zero.

DESCRIPTION	SRO	TIME (HOURS)	CONDITION CODE	CAUSAL PART
JLRTB02129 Walkaway Lock/Approach Unlocking	85.99.40	0.2	*	LR170911

 **NOTE:**

Normal Warranty procedures apply.

DIAGNOSTIC PROCEDURE:

1. Connect the JLR approved diagnostic equipment and the JLR approved battery support unit.

General Equipment: [Jaguar Land Rover approved diagnostic equipment](#).

2. The latest version of Diagnostic Device Agent must be installed.

3. Launch Diagnostic Device Agent, and log in.

4. Within 'OPTION SELECTION', select 'Browse all'.

5. Select 'Diagnostics'.

6. Within 'APPLICATIONS AND TROUBLESHOOTING', select 'Vehicle'

7.  **NOTE:**

Only complete this step if the vehicle is in transit mode.

Run the 'Transit Mode' application and disable transit mode.

8. Within 'APPLICATIONS AND TROUBLESHOOTING', select 'Module Programming'

9. Run the RFA - Software - Update Module application.

10. Within 'APPLICATIONS AND TROUBLESHOOTING', select 'Vehicle'

11. Run the select Car Configuration File (CCF) application.

-
12. Check that the 'Walkaway lock' and 'Approach unlocking' options are now available within the PIVI screen.
- On the vehicle touchscreen select:
 - Settings
 - Vehicle
 - Safety and security
 - If the '**Walkaway lock**' and/or '**Approach unlocking**' options are **NOT** available raise a **Technical Assistance (TA)** request stating the bulletin number **JLRTB02129NAS**.
 - If the '**Walkaway lock**' and '**Approach unlocking**' options **ARE** available continue to the **step 13**.

13.  **NOTE:**

If required.

Run the 'Transit Mode' application and enable transit mode.

14. Follow all on-screen instructions to complete the task.

15. When all of the tasks are complete, exit the session.

16. Disconnect the JLR approved diagnostic equipment and the JLR approved battery support unit.