



STAR ONLINE PUBLICATION



Case Number: S2423000043

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Symptom/Vehicle Issue: Dome Lamp LED And Incandescent Bulb Servicing.

Discussion: Returned parts analysis shows the dome lamp assemblies are being damaged during service due to incorrect disassembly when servicing the bulbs and bezels. Service Library is in the process of adding detail to the removal steps. See the steps below.

1. Incandescent Dome Lamp. Refer to Fig 1.

Remove the lens from the bezel first before removing the bezel. Pry the lens from the assembly using the service notch feature and slide out the lens. On the RAM 1500 the service notch it's on the right side (passenger side) of the lens, for Heavy Duty vehicles, it's on the left side (driver side). Then slide the bezel from the headliner.

2. LED Dome Lamp. Refer to Fig 2.

The LED bulb is not serviced separate of the housing. Remove the BEZEL first, slide it out and then slide out the other part of the assembly. To disengage the clip, gently pry apart from end of the Bezel on the left side (driver side) for the RAM 1500, on the right side (passenger side) for the Heavy Duty models.

Service library procedure can be located: 08 - Electrical / 8L - Lamps and Lighting / Lamps/Lighting - Interior / LAMP, Dome / Removal and Installation

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.



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Fig 1
Incandescent



Fig 2
LED Bezel Removal

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