



STAR ONLINE PUBLICATION



Case Number: S2408000109

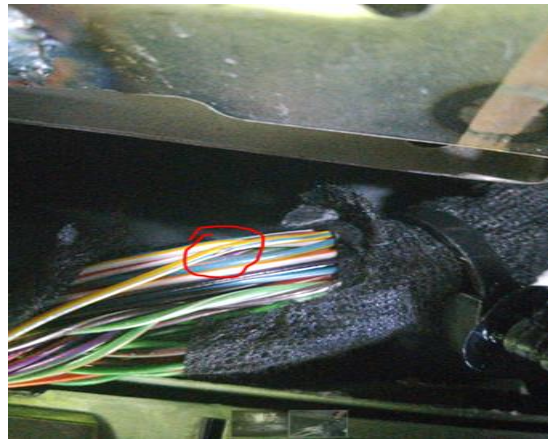
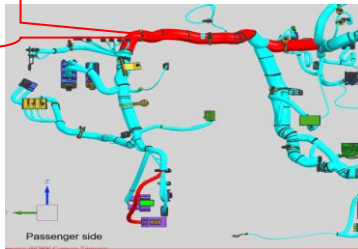
Release Date: October 2024

Symptom/Vehicle Issue: Clearance Lamps do Not Turn Off

Customer Complaint/Technician Observation: The customer complains that the vehicles roof top clearance lamps cannot be turned off and stay on all the time after a recent repair was performed at the glove box location. The technician may or may not have Diagnostic Trouble Codes (DTCs).

Discussion: For issues relating to clearance lamp operation, inspect the dash harness location at the rear of the upper glove box and lower air bag support bracket for any signs of chaffing. Repair and isolate the harness as needed to complete, no parts required.

Suspect Location



This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.