

TECHNICAL SERVICE BULLETIN

WSB-04 Midas Rear Mudflap Installation

September 11, 2024

Dear Tiffin Motorhome Dealer,

It has come to our attention that certain Midas Motorhomes were built without mudflaps for the rear tire.

Tiffin Motorhomes will have the mudflaps installed as needed.

Owners will be notified by mail about the technical service bulletin and will be instructed to take their motorhome to a reputable service center **OR** dealer of their choice to have this update completed. Tiffin Motorhomes is allowing up to 30 minutes for the installation of the mudflaps.

Please verify the motorhome is involved in this update **before** beginning the correction. To verify the motorhome is involved in this technical service bulletin, please visit our website, tiffinmotorhomes.com. Choose the "Dealer Login" page and click on "Vehicle Recall Lookup" and enter the complete 17-digit VIN number. No login or password is needed. To view work instructions, please click on "Flat Rate Manual" and choose "Service Bulletins" for Model and "Wayfarer Service Bulletins" for the Section, scroll down to WSB-04 and click "Show Files" and then download the work instructions. Parts should be ordered when the appointment for the installation is scheduled so that parts are ready at the dealership for their appointment.

This technical service bulletin will expire November 1, 2025. Please make sure that this update is completed prior to this date. Work completed after this date will be done at the customer's expense.

We regret any inconvenience this action may cause but feel certain you understand our interest in the continued use and enjoyment of the involved recreational vehicles.

Tiffin Motorhomes

**TECHNICAL SERVICE BULLETIN, VIN:
WSB-04 Midas Rear Mudflap Installation**

September 11, 2024

Dear Tiffin Motorhome Owner,

It has come to our attention that certain Midas Motorhomes were built without mudflaps for the rear tire.

Tiffin Motorhomes will have the mudflaps installed as needed.

Please take your motorhome to a service center of your choice to have the correction completed. This replacement should take **30 minutes** or less and will be completed at no charge to you. If you check your motorhome and both rear mudflaps are installed, no further work is needed. Please contact Tiffin Motorhomes to have your VIN removed from the service bulletin. You may call 256-356-8661 or email this information to recalls@tiffinmotorhomes.com. Please be sure to include your name and at least the last 8 digits of the VIN of your motorhome, which can be found at the top of this notification.

A list of Tiffin Motorhomes authorized dealers is available online at <https://tiffinmotorhomes.com/service-center-locations>. If you are using a service center that is not a Tiffin Motorhomes authorized repair facility, please make sure that they contact Tiffin Motorhomes for the required instructions and time allowed for the repair. Tiffin Motorhomes will not pay over the allowed time unless the repair facility receives prior authorization. For authorization, contact Tiffin Motorhomes at 256-356-0261 or service@tiffinmotorhomes.com.

This technical service bulletin will expire November 1, 2025. Please make sure that this update is completed prior to this date. Work completed after this date will be done at the customer's expense.

You may be liable for any progressive damage that results from your failure to complete this technical service bulletin within a reasonable time after receiving notification.

We regret any inconvenience this action may cause but feel certain you understand our interest in your continued use and enjoyment of your recreational vehicle.

Tiffin Motorhomes

Technical Service Bulletin Repair Instructions

Tiffin Motorhomes SB# WSB-04

Models Involved: 2022 – 2024 Midas Motorhomes

Purpose: To provide instructions on how to install mudflaps behind the rear wheels to prevent debris or tother road hazards from damaging any sub-floor body structure.

Tools Needed:

Impact driver or drill
2 Phillips bit or #2 square bit

Parts Needed:

2 of 5113081, mud flap
8, ¼ 14x1 ½ TEK screws
8, 3/16 fender washers

FLAT RATE CODES AND TIMES

No additional authorization is required for work completed at the flat rate times stated on the work instructions.

Please list **"WSB04"** as the authorization on the claim for payment.

When filing the warranty claim for payment, use the following flat rate code **8904SB00** for **0.50** HRS.

Repair Instructions

1. Lift unit by placing floor jack under rear OEM frame member allowing axle to drop for more clearance installing mud flaps.
2. Orient the mud flap so the solid side is towards ground. Note the pre-drilled holes on either side for easy alignment of fasteners. The holes will align in the vertical direction along the outer leg structure.
3. Using the drill, fasten mud flap to aluminum body structure using the screws and washers.
4. For the passenger's side, open the LP compartment located directly behind the rear wheels for easy access to the aluminum frame that should be used to fasten the mudflap.



5. For the driver's side, the fiberglass fender directly above the wheel will need to be removed for access to the frame. On the MT floorplan, opening the compartment door adjacent to the fender. Locate the (4) total fender brackets that fixate the fiberglass fender to the metal underbody. Remove all fasteners and carefully uninstall the fiberglass fender to install the mudflap.

