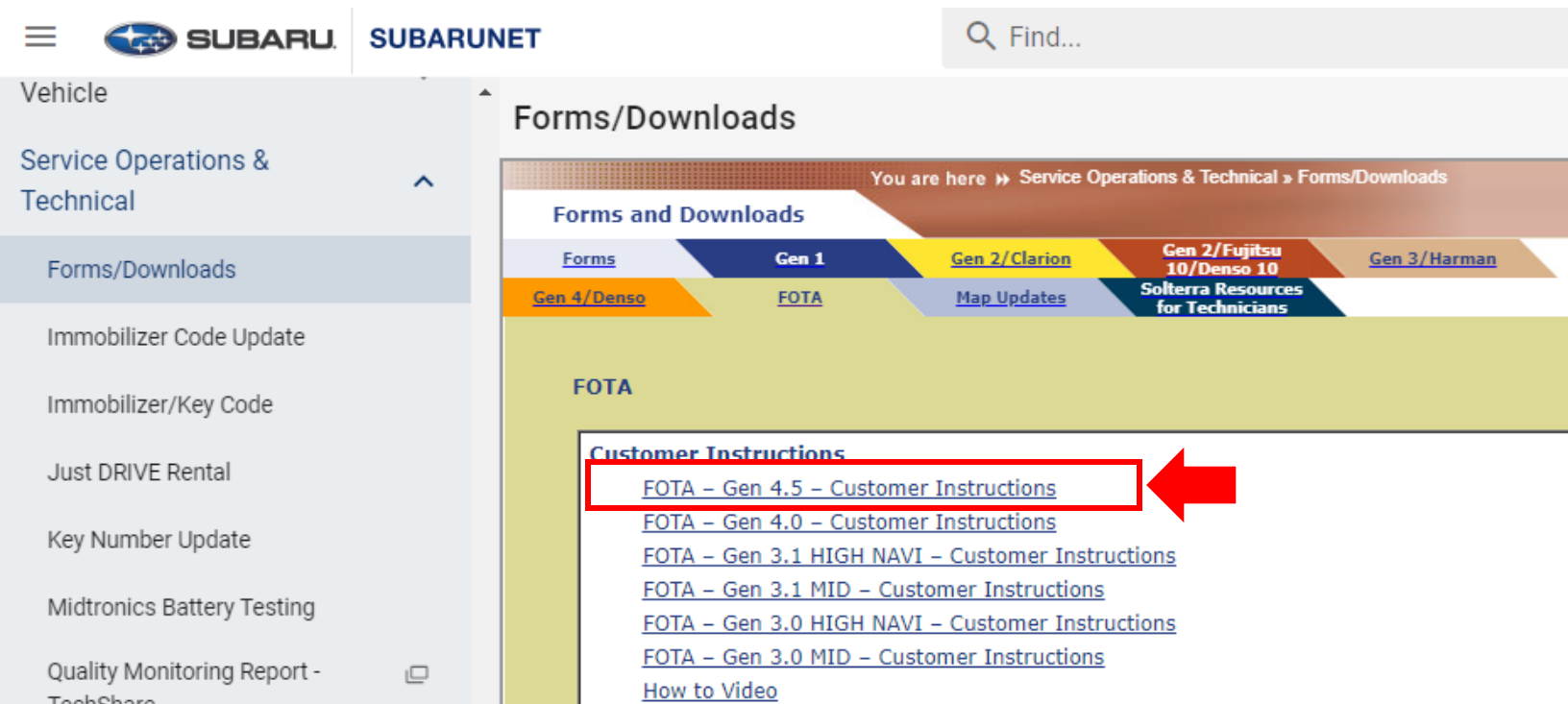


To: All Subaru Retailers
From: Subaru of America, Inc.
Date: September 26, 2024
RE: CP1.5 RC 5 OTA

The CP1.5 RC5 OTA will be available via cellular network for all mid and high grade CP1.5 Head Units.

This update will take place in multiple market releases with the first being September 27th and the last being November 29th. Eligible customers will receive an email the day before the update is made available to them. The email to customers will include a link to an FAQ that will help answer any questions they might have about the update. The customer FAQ also lives on SNET ([Home > Service Operations & Technical > Forms and Downloads > FOTA > FOTA – Gen 4.5 – Customer Instructions](#))



The screenshot shows the SUBARUNET website interface. On the left is a navigation menu with 'Service Operations & Technical' expanded to show 'Forms/Downloads'. The main content area is titled 'Forms/Downloads' and includes a breadcrumb trail: 'You are here >> Service Operations & Technical > Forms/Downloads'. Below this is a 'Forms and Downloads' section with a grid of links: 'Forms', 'Gen 1', 'Gen 2/Clarion', 'Gen 2/Fujitsu 10/Denso 10', 'Gen 3/Harman', 'Gen 4/Denso', 'FOTA', 'Map Updates', and 'Solterra Resources for Technicians'. Under the 'FOTA' link, there is a 'Customer Instructions' section with a list of links. The first link, 'FOTA – Gen 4.5 – Customer Instructions', is highlighted with a red box and a red arrow pointing to it from the right.