

ATTENTION:
 GENERAL MANAGER
 PARTS MANAGER
 CLAIMS PERSONNEL
 SERVICE MANAGER

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.

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QUALITY DRIVEN® SERVICE

SERVICE BULLETIN

APPLICABILITY: All Models

NUMBER: 03-94-24

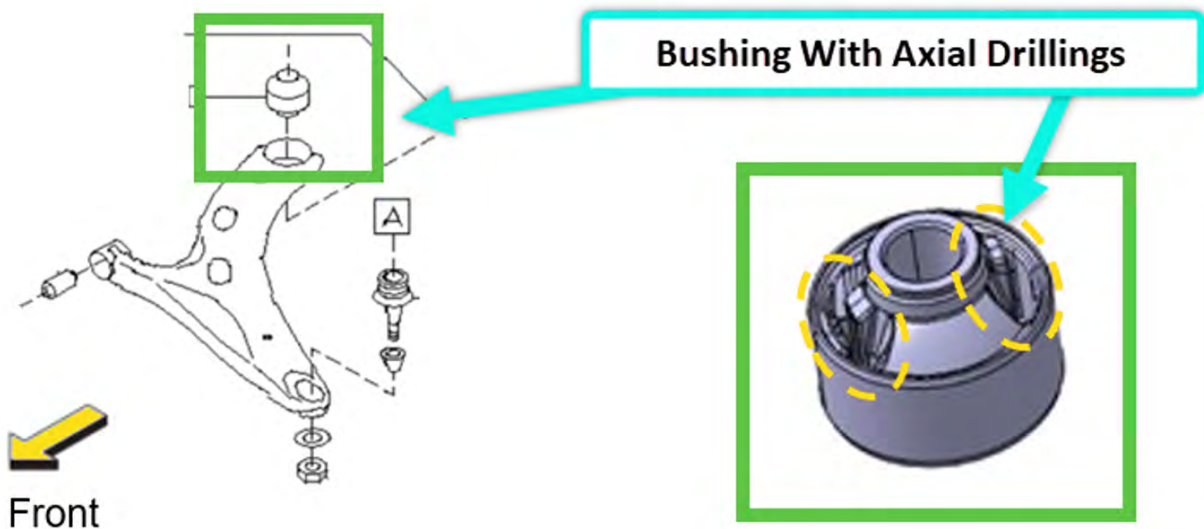
SUBJECT: Front Transverse Link Bushing Cracking

DATE: 09/04/24

INTRODUCTION:

This bulletin outlines the judgment criteria to be used when inspecting front transverse link bushings. This information was developed to reduce unnecessary bushing replacement. Small surface cracks located on the rubber will not have any affect on the performance of the bushing. It is important to review the inspection information supplied in this bulletin prior to the replacement of front transverse link bushings.

Subaru retailers are encouraged to share this bulletin as necessary with state vehicle inspection regulators to provide clarity for when cracks found on these particular bushings indicate a need for replacement on Subaru vehicles.



CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.

Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

Subaru of America, Inc. is ISO 14001 Compliant

ISO 14001 is the international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.

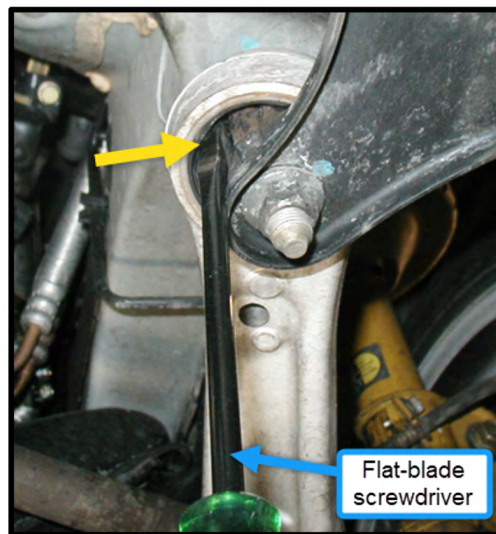
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IMPORTANT: The information supplied in this bulletin does **NOT** apply to pillow ball type bushings.



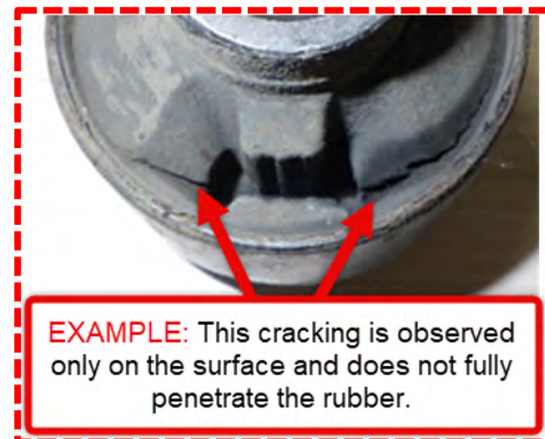
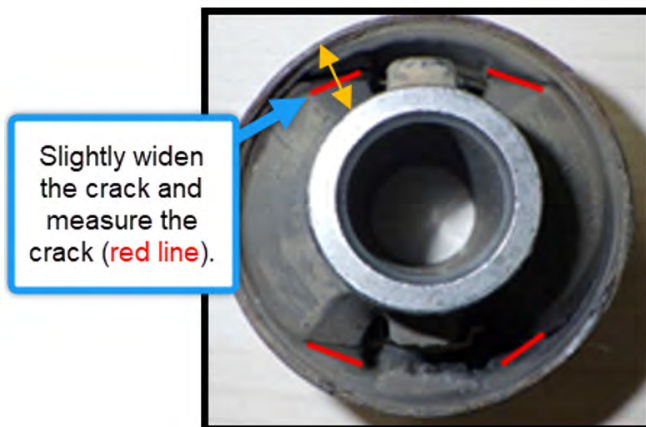
INSPECTION PROCEDURE:

STEP 1: Insert a large flat-blade screwdriver into the bushing and slightly widen the crack.



STEP 2: Measure the width of the cracked section(s).

NOTE: Qualifying cracks will penetrate through the rubber section from side to side. Surface cracks are not applicable and require no service procedure.



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JUDGEMENT CRITERIA:

Cracks with a width greater than **13mm (1/2 inch)** will have an impact on the vehicle ride quality and will require replacement. Cracks with a width of **13mm (1/2 inch)** or less will not cause any functional concerns and will NOT require replacement.

SERVICE PROCEDURE:

The service procedures for the front arms remain unchanged. Always refer to the applicable Service Manual and review the full requirements of the repair being performed. The Service Manual procedures contain information critical to performing an effective repair the first time, every time. This includes but is not limited to important SAFETY precautions, proper inspection criteria, necessary special tools, required processes and related one-time-use parts needed for a complete and lasting repair.

Refer to STIS: Suspension > FRONT SUSPENSION > Front Arm

WARRANTY / CLAIM INFORMATION:

Refer to the applicable Labor Time Guide.

IMPORTANT REMINDERS:

- SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.
- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.