

Technical Service Bulletin (TSB)
Diesel Particulate Filter (DPF) Trying To Regen Too Frequent

REFERENCE:	TSB: 25-005-24 GROUP: 25 - Emission Control	Date:	September 27, 2024	REVISION:	—
VEHICLES AFFECTED:	2022 - 2023 (DJ) RAM 2500 Pickup 2022 - 2023 (D2) RAM 3500 Pickup This bulletin applies to vehicles built on or after August 01, 2022 (MDH 0801XX) and on or before May 01, 2023 (MDH 0501XX) equipped with a 6.7L I6 Cummins Turbo Diesel Engine (Sales Codes ETM or ETL).	MARKET APPLICABILITY:			
		<input checked="" type="checkbox"/> NA		<input checked="" type="checkbox"/> MEA	
		<input checked="" type="checkbox"/> SA		<input checked="" type="checkbox"/> IAP	
		<input checked="" type="checkbox"/> EE		<input type="checkbox"/> CH	
CUSTOMER SYMPTOM:	<p>Customers must experience a Malfunction Indicator Lamp (MIL) illumination and the vehicle must exhibit/set one or more of the following Diagnostic Trouble Codes (DTCs):</p> <ul style="list-style-type: none"> • P2459 - Diesel Particulate Filter Regeneration Too Frequent. <p>Customers may also experience the following:</p> <ul style="list-style-type: none"> • Vehicle has entered engine performance de-rate mode. <p>NOTE: Engine performance de-rate mode will occur when the DTC has been set for a long period.</p>				
CAUSE:	Manufacturing issue				

This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 24-138, date of issue September 27, 2024. All applicable RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty. This RSU will expire 18 months after the date of issue.

REPAIR SUMMARY:

This bulletin involves replacing the DPF if DTC P2459 is set.

CLAIMS DATA:

Labor Operation No:	Labor Description	Skill Category	Labor Time
11-61-01-90	Filter Diesel Particulate (DPF) - Replace 6.7 Liter Diesel Engine (0 - Introduction)	25 - Emissions Control	1.7 Hrs.
Failure Code	ZZ	Service Action	

SPARE PARTS:

Qty	Part No.	Description	Notes
1 (AR)	68296341AE	Converter, Catalytic - Diesel Particulate	
1 (AR)	68379574AA	Gasket, Exhaust	
1 (AR)	68437471AA	Gasket, Exhaust Pipe	

SPECIAL TOOLS/EQUIPMENT:

Description	Ref. No.	Notes
wiTECH or Equivalent	–	–

DIAGNOSIS:

Using a Scan Tool (wiTECH) with the appropriate Diagnostic Procedures available in DealerCONNECT/ Service Library, verify all related systems are functioning as designed. If DTCs or symptom conditions, other than the ones listed above are present, record the issues on the repair order and repair as necessary before proceeding further with this bulletin.

If a customer's VIN is listed in VIP or your RSU VIN list, perform the repair. If any vehicle not on the VIN list exhibits the symptom/condition, perform the Repair Procedure.

NOTE: This is not a proactive repair. This Repair Procedure is to only be performed under this RSU if the vehicle exhibits the symptom/conditions listed in this document.

REPAIR PROCEDURE:

NOTE: This is not a proactive repair. This Repair Procedure is to only be performed under this RSU if the vehicle exhibits the symptom/conditions listed in this document.

1. Replace the diesel particulate filter. Refer to the detailed service specifications available in DealerCONNECT>Service Library under: 11 - Exhaust System / Filter, Diesel Particulate / Removal and Installation.
2. Clear all DTCs that may have been set.

POLICY:

Reimbursable within the provisions of the warranty.

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