

McLaren GT – Bonnet Latch Replacement – North America, Canada

Reference Number: AFT.048.2024
Attention: Retailer Aftersales Managers, Retailer Sales Managers, Retailer Marketing Managers, Retailer Service Managers, Retailer Service Advisors, Retailer General Managers, All Retailer Staff
Affected vehicles: McLaren GT
Date: 19 September 2024

Please be aware of the following.

McLaren has received reports of the manual release cable of the bonnet latch assembly found to have excessive tension, which potentially may cause the latch to open, causing an unexpected opening of the bonnet (hood).

McLaren is in the process of engaging with the relevant regulatory authorities with regard to initiating a recall, and the associated customer communications.

This recall shall apply to certain model year 2020, 2021, 2022 and 2023 McLaren GT vehicles.

McLaren is in the process of distributing owner communication letters. In the owner communication, McLaren will advise that the customers can continue to operate their vehicles. McLaren will issue further owner communication to invite the owners to have their recall action completed once it is ready to be launched.

For queries from customers in regard to this activity, please refer to the retailer Q&A for response and if you need any support with customer queries or receive additional questions not covered, please reach out to your Regional Aftersales Manager or the Client Services team.

We acknowledge the disruption and inconvenience that this course of action may cause however, we feel it is imperative to prioritise safety.

McLaren is working on this matter as a priority and will provide further updates over the coming days.

Best Regards,
McLaren Automotive