



# Service Bulletin

Bulletin No.: PIE0787A

Date: August, 2024

## ENGINEERING INFORMATION

**Subject:** Engineering Information - Diesel Fuel Leak at the Fuel Filter Assembly

**Attention:** Proceed with this EI ONLY if the customer has commented about this concern AND the PIE number is listed in the Global Warranty Management / Investigate History link (GWM/IVH). If the customer has not commented about this condition or the EI does not show in GWM/IVH, disregard the PIE, and proceed with diagnostics found in published service information. THIS IS NOT A RECALL refer to Service Bulletin 04-00-89-053 for more details on the use of Engineering Information bulletins.

This EI has been revised to update the Subject, Correction, and Warranty Information. Please discard PIE0787.

| Brand:    | Model:  | Model Year: |                              | VIN Breakpoint: |    | Engine:                      | Transmission: |
|-----------|---|-------------|------------------------------|-----------------|----|------------------------------|---------------|
|           |   | from        | to                           | from            | to |                              |               |
| Cadillac  | Escalade Models                                   |             | 2024                         |                 |    |                              |               |
| Chevrolet | Silverado 1500 New (RPO J22, VIN Digit 5 = A / D) | 2022        | 2022                         | —               | —  | Equipped with 3.0L (RPO LM2) | —             |
|           | Silverado 1500                                    | 2023        | 2024                         |                 |    | Equipped with 3.0L (RPO LZ0) |               |
|           | Silverado 2500 HD / 3500 HD                       | 2022        |                              |                 |    | Equipped with 6.6L (RPO L5P) |               |
|           | Suburban  |             | Equipped with 3.0L (RPO LM2) |                 |    |                              |               |
|           | Tahoe   |             |                              |                 |    |                              |               |
| GMC       | Sierra 1500 New (RPO J22, VIN Digit 5 = H / U)    |             | 2022                         | —               | —  | Equipped with 3.0L (RPO LZ0) | —             |
|           | Sierra 1500                                       | 2023        | 2024                         |                 |    | Equipped with 6.6L (RPO L5P) |               |
|           | Sierra 2500 HD / 3500 HD                          | 2022        |                              |                 |    | Equipped with 3.0L (RPO LM2) |               |
|           | Yukon Models                                      |             |                              |                 |    |                              |               |

|                                   |  |
|-----------------------------------|--|
| <b>Involved Region or Country</b> | <b>U.S. Dealers ONLY</b>   |
| <b>Condition</b>                  | Some customers may comment on diesel fuel on the ground.   |
| <b>Cause</b>                      | GM Engineering is attempting to determine the root cause of the above condition. Engineering has a need to gather information on vehicles PRIOR to repair that may exhibit this condition. As a result, this information will be used to "root cause" the customer's concern and develop/validate a field fix. |

## Correction

**Important:** Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

If you encounter a vehicle with the above concern, verify the location of leak. If the leak is coming from the fuel filter assembly, call the engineer listed below, **BEFORE** performing any repair on the vehicle.

## Contact Information

The Contact Information has been redacted.

Please include the following information if leaving a message:

- Technician name
- Dealer name and phone number
- Complete VIN and repair order (R.O) number

On the repair order, document the date and time the call was placed (even if the engineer was not reached).

If engineering is unable to return the call within one hour, proceed with diagnosis and repair based on information found in SI.

## Warranty Information

If an engineer was contacted or required information was provided, use:

| Labor Operation  | Description  | Labor Time |
|--|--|------------|
| 4087648*   | Engineering Information - Diesel Fuel Leak at the Fuel Filter Assembly | 0.4 Hrs.   |
| *This is a unique Labor Operation for bulletin use only. |  |            |

|          |   |
|----------|---|
| Version  | 2   |
| Modified | Released April 25, 2024<br>Revised August 27, 2024 - Update the Subject, Correction and Warranty Information. |

