



**Dealer
Service
Bulletin**

NO.: 7SB007-24-02A

SECTION: Electrical

DATE: August 16, 2024

MODELS

AFFECTED: 2021 through 2025 EKKO Motorhomes

SUBJECT: Interim Recall Notice WGO 186 NHTSA 24V-541

PLEASE FORWARD THIS INFORMATION TO YOUR RV SALES & SERVICE MANAGERS.

This following interim recall notice has been emailed to impacted EKKO owners and will be followed by a USPS notice.

Please note the recommendation to remove the solar panel fuse, located behind the solar controller. Removing the fuse will disable the solar charging system until the recall can be performed.

Winnebago recommends the same action for EKKO units that are in your inventory.

We apologize for the inconvenience of this recall.

Dean Casad
Director of Customer Support

IMPORTANT THAT ALL PARTS AND SERVICE PERSONNEL READ AND INITIAL

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IMPORTANT SAFETY RECALL

**INTERIM NOTICE **

NHTSA Safety Recall 24V-541

THIS NOTICE APPLIES TO YOUR VEHICLE.

<Date>

«CUSTOMER_NAME»
«CUSTOMER_ADDRESS_1»
«CUSTOMER_ADDRESS_2»
«CITY» «STATE» «ZIP»

**RE: BODY SERIAL «BODY_SERIAL»
CHASSIS SERIAL «CHASSIS_SERIAL»**

Dear Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Reason For This Recall

Winnebago Motorhomes has decided that a defect related to motor vehicle safety exists on certain 2021 through 2025 Ekko Motorhomes.

These motor homes were manufactured January 14, 2021, through July 19, 2024. Our records indicate that you have purchased a vehicle with the serial number which appears above.

The Ekko solar charging system may not have sufficient overcurrent protection. Insufficient overcurrent protection can lead to overheating of the circuit, increasing the risk of fire or injury.

Interim Notice

This interim recall notice is to inform you of an upcoming recall to correct the issue identified above. You will receive a second notification when the remedy is available.

What We Will Do

Winnebago is working on validating a remedy and expects to have it available to release in November. **This repair will be done at no charge to you.**



IMPORTANT SAFETY RECALL

**INTERIM NOTICE **

What you should do

Until the recall remedy is performed, we recommend you remove the solar panel fuse, located behind the solar controller. Removing the fuse will disable your solar charging system. If you are uncomfortable doing this or have other questions pertaining to this notice, you may contact your dealer or Winnebago Customer Care at customercare@winnebagoind.com or (800) 537-1885 for guidance. If you are experiencing any issues with your solar panel system, bring your coach to your local dealer to be inspected.

If You Have Previously Paid for This Repair

If you have paid to remedy this issue, you may be eligible for a refund. To obtain information on a refund, contact Winnebago Customer Care by email at customercare@wgo.net or write us at Customer Care Department, P.O. Box 152, Forest City, Iowa 50436 or by telephone at (641) 585-6939 or (800) 537-1885.

If You Have Changed Address or Sold the Vehicle

If you have changed address, sold, or traded your vehicle, please let us know by contacting Winnebago Customer Care by email at customercare@winnebagoind.com or by phone at (800) 537-1885 or by mail at Customer Care Department, P.O. Box 152, Forest City, Iowa 50436.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products. This letter does not constitute an acknowledgement of legal liability.

Winnebago Motorhomes
Forest City, Iowa 50436

Enclosure