

This notice applies to your vehicle, VIN: WDBRFXXXXNNNNMM
Perform Engine Control Unit Software Update – 2022080005

Customer Name
13470 International Parkway
Jacksonville, FL 32218
September, 2024

Dear Mercedes-Benz Owner:

On behalf of Mercedes-Benz USA, LLC (“MBUSA”), thank you for being a part of the Mercedes-Benz family. We hope that you are enjoying your vehicle. Here at MBUSA, we are committed to delivering an exceptional ownership experience.

In our continuing efforts to ensure the proper performance and quality of your vehicle, we are writing to inform you that on certain Model Year 2011-2018 C-Class, E-Class, S-Class, G-Class, CL, CLS, ML, GL, GLE, GLS, GLC, SL, and AMG GT vehicles with 6 and 8 cylinder gasoline engines, the software of the engine control unit may not meet current specifications. Under certain conditions, the catalyst heating might not work.

Therefore, an Emission Service Campaign is being conducted to remedy the situation. Our records indicate that your vehicle is included in the affected population of vehicles.

What should you do?



We ask that you please contact an authorized Mercedes-Benz dealer who will update the software on the engine control unit. This update is provided **free of charge** under this Emission Service Campaign. We are dedicated to delivering a best-in-class customer experience, and respect for your time is a top priority. While the update may take up to **30 minutes**, your dealer can provide you with a better estimate of the overall time for this service visit.

To schedule your update:



- Locate your nearest authorized Mercedes-Benz dealership at www.mbusa.com to schedule this update or call **1-800-367-6372**.
- Please mention you are scheduling an appointment for Emission Service Campaign **2022080005 (CA DMV # 220805)**.
- You may be asked for your VIN, which for your convenience is located at the top of this letter.

FOR CALIFORNIA ONLY: A Proof of Correction certificate shall be issued to you by the dealer (California only) showing that the vehicle has been repaired under this Service Campaign. The certificate may be required by the Department of Motor Vehicles as a condition of vehicle registration or operation.

We apologize for any inconvenience this may have caused and look forward to taking care of this important Emission Service Campaign.

Sincerely,
Mercedes-Benz USA

In the event you no longer own or drive this vehicle, please visit mbusa.com/recalls to update your information by submitting your VIN using our VIN recall lookup tool and filling out the “No longer Own” section on the website. If possible, please provide any contact information of the current owner/driver so we may contact them.

**Don't wait. Find an authorized Mercedes-Benz dealership near you
at www.mbusa.com and schedule the update.**

