



GROUP	MODEL
BOD	2025MY Sorento (MQ4a)
NUMBER	DATE
332	September 2024

TECHNICAL SERVICE BULLETIN

SUBJECT: SERVICE ACTION: DOOR BELT OUTSIDE WEATHERSTRIP REPLACEMENT (SA589)

This bulletin provides information to replace all four door belt outside weatherstrips on certain 2025MY Sorento (MQ4a) vehicles produced from July 24, 2024 through August 13, 2024. During the manufacturing process, a lower temperature was used during the bonding and drying process which caused a decreased in adhesion between the rubber seal and outer belt molding which can cause the rubber seal to separate from the outer belt molding on the affected vehicles. Follow the procedure outlined in this publication to replace all four door belt outside weatherstrips on the applicable vehicle. Before conducting the procedure, verify that the vehicle is included in the list of affected VINs.



NOTICE

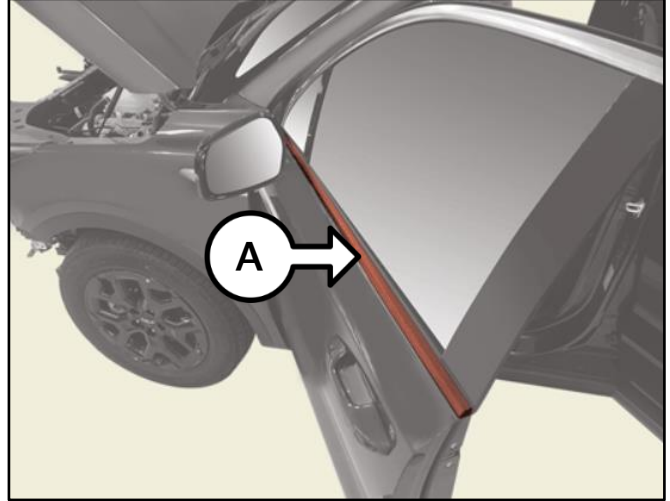
A Service Action is a repair program without customer notification that is performed during the warranty period. Any dealer requesting to perform this repair outside the warranty period will require DPSM approval.

Repair status for a VIN is provided on KDealer+ (Service → Warranty Coverage → Warranty Coverage Inquiry → Campaign Information). Not completed Recall / Service Action reports are available on KDealer+ (Consumer Affairs → Not Completed Recall → Recall VIN → Select Report), which includes a list of affected vehicles.

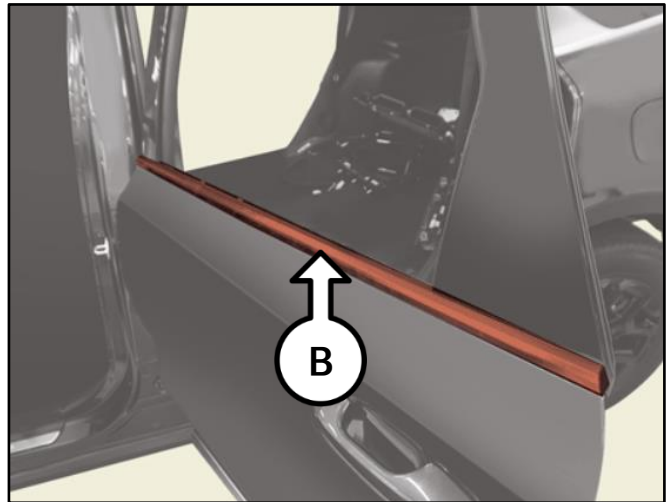
This issue number is SA589.

Inspection Procedure:

1. Replace both Front Door Belt Outside Weatherstrips (A) by referring to "Body (Interior and Exterior) → Door - Front → Front Door Weatherstrip → Repair procedures" in the applicable Shop Manual on KGIS.



2. Replace both Rear Door Belt Outside Weatherstrips (B) by referring to "Body (Interior and Exterior) → Door - Rear → Rear Door Weatherstrip → Repair procedures" in the applicable Shop Manual on KGIS.





3. Reinstall all removed parts in reverse order of removal.
4. Confirm normal operation.

SUBJECT:

DOOR BELT OUTSIDE WEATHERSTRIP REPLACEMENT (SA589)**AFFECTED VEHICLE RANGE:**

Model	Production Date Range
Sorento (MQ4a)	July 24, 2024 to August 13, 2024

REQUIRED PART:

Part Name	Part Number	Comment	Figure	Qty.		
Left Front Door Belt Outside Weatherstrip	82210 R5002QQK	Satin		1		
Right Front Door Belt Outside Weatherstrip	82220 R5002QQK					
Left Rear Door Belt Outside Weatherstrip	83210 R5002QQK					
Right Rear Door Belt Outside Weatherstrip	83220 R5002QQK					
Left Front Door Belt Outside Weatherstrip	82210 R5012QQK	Dark Satin				1
Right Front Door Belt Outside Weatherstrip	82220 R5012QQK					
Left Rear Door Belt Outside Weatherstrip	83210 R5012QQK					
Right Rear Door Belt Outside Weatherstrip	83220 R5012QQK					

Note: The replacement part numbers will require a VIN entry for parts ordering. **DO NOT** order these parts for stocking purposes, related to this TSB. Supply is very limited. Until supply stabilizes, please confirm part availability before scheduling customers. Please be sure to expedite warranty claim filing.

WARRANTY INFORMATION:**N Code: N99 C Code: C99**

Claim Type	Causal P/N	Qty.	Repair Description	Labor Op Code	Op Time	Replacement P/N	Qty.
V	82210 R5002	0	(SA589) Door Belt Outside Weatherstrip Replacement (Satin)	240A37R0	0.4 M/H	82210 R5002QQK	1
			82220 R5002QQK			1	
			83210 R5002QQK			1	
			83220 R5002QQK			1	
	82210 R5012	0	(SA589) Door Belt Outside Weatherstrip Replacement (Dark Satin)	240A37R1	0.4 M/H	82210 R5012QQK	1
						82220 R5012QQK	1
						83210 R5012QQK	1
						83220 R5012QQK	1

NOTICE

VIN inquiry data for this repair is provided for tracking purposes only. Kia retailers should reference **SA589** when accessing the KDealer+ system.

