

MBUX - Transparent hood feature not available in off-road mode

Topic number	LI82.85-P-078156
Version	2
Function group	82.85 - Navigation and Communication systems
Date	9/17/24
Validity	All vehicles with NTG7 and code 04U and not U19
Reason for change	Validity of this version extended to include GLS

Complaint

When using the offroad display in the MBUX, the "Transparent hood" function cannot be activated using the camera symbol.

Attachments	
File	Description
1.jpg	Camera symbol in Vehicle menu
	
2.jpg	Camera symbol in Offroad mode
	

Cause

MBUX FUP5 software:

- E504.3 (A 297 904 97 00)
- E504.4 (A 297 904 03 01)

Remedy

The remedy is currently being developed.

Note: A remedy is not yet available. Replacing the hardware does not resolve the symptom. Do not replace the MBUX for this concern.

The information will be updated accordingly as soon as a remedy is available.

Disclaimer

NOTE: The information contained in this document is intended for use by trained, professional technicians with the knowledge to properly and safely perform diagnosis and repairs on Mercedes-Benz vehicles, using Mercedes-Benz approved tools and equipment. It informs service technicians about conditions that could occur in certain vehicles and provides information that could assist in proper vehicle diagnosis, service, or repair. It does not indicate that a defect is present in any vehicle referenced in this document nor does it imply warranty coverage. DO NOT assume that a symptom or condition, or a described cause of a symptom or condition, affects any particular vehicle or groups of vehicles, or that a described repair applies to any particular vehicle or groups of vehicles. There can be multiple causes resulting in the same or similar symptoms or conditions described in this document, and trained professional service technicians must use their diagnostic skills to make evaluations on a case-by-case basis. The information contained in this document does not guarantee warranty coverage nor does it extend the vehicle’s warranty in any way.

Symptoms
Communication/information > Information display > Displays > Multifunction display > Multifunction display, menu > Not operable
Communication/information > Assistance and warning systems > Augmented reality camera > Cannot be activated

Operation numbers/damage codes				
Op. no.	Operation text	Time	Damage code	Note