



SSM 52882 Unable To Update APIM, TCU Or GWM With FDRS And USB Drive - TSB 22-2404 Module Recovery App No Longer Available on FDRS

Some 2021 Bronco, Edge, F-150, Nautilus, and Mustang Mach-E vehicles, technicians may experience an inability to update the accessory protocol interface module (APIM), telematics control unit (TCU), and/or gateway module (GWM) using the Ford Diagnosis and Repair System (FDRS) and Universal Serial Bus (USB) drive. If this occurs, the PTS – Over The Air (OTA) Dashboard may also display multiple APIM and/or TCU updates have failed, and/or a no OTA history message. In addition, the customer may have reported experiencing an OTA software update failure message via the vehicle display and/or FordPass/LincolnWay. Technicians are advised to refer to the appropriate Workshop Manual section for diagnosis and repair of the condition. TSB 22-2404 has been decommissioned and the FDRS Module Update Repair Application is no longer available.