



# TECHNICAL SERVICE BULLETIN

## Gap In Upper Rail Front Trim Panel

24-2269

30 August  
2024

**Model:**

<b>Ford</b> 2021-2024 Bronco
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**Markets:** North American markets only

**Issue:** Some 2021-2024 Bronco vehicles may exhibit the upper rail front trim panel with an excessive gap. This may be due to the misalignment of the upper rail front trim panel. To correct this concern, follow the Service Procedure to adjust the upper rail front trim panel.

**Action:** Follow the Service Procedure to correct the condition if the vehicle meets the following criteria:

- 2021-2024 Bronco
- Excessive trim gap on the passenger or driver side upper rail front trim panel

**Parts**

Service Part Number	Claim Quantity	Package Order Quantity	Number in Package	Description
M2DZ-7840380-A	1	1	1	Upper Rail Front Trim Panel Kit

**Parts - Parts To Inspect And Replace Only If Necessary**

Service Part Number	Claim Quantity	Package Order Quantity	Number in Package	Description
M2DZ-78613D10-AA	Only If Necessary (1 Possible)	Only If Necessary (1 Possible)	1	Upper Rail Front Trim Panel

**Claim Quantity** refers to the total number of individual pieces required to repair the vehicle.

**Package Order Quantity** refers to the amount of the service part number package(s) required to repair the vehicle.

**Number In Package** refers to the number of individual pieces included in a service part number package.

**Only If Necessary** indicates the part is not mandatory. Refer to the Service Procedure to determine the inspection/inclusion criteria.

**Warranty Status:** Eligible under provisions of New Vehicle Limited Warranty (NVLW)/Service Part Warranty (SPW)/Service Part New Vehicle (SPNV)/Extended Service Plan (ESP) coverage. Limits/policies/prior approvals are not altered by a TSB. NVLW/SPW/SPNV/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

**Labor Times**

Description	Operation No.	Time
2021-2024 Bronco: Adjust The Upper Rail Front Trim Panel On One (1) Side Following The Service Procedure (Do Not Use With Any Other Labor Operations)	242269A	0.3 Hrs.
2021-2024 Bronco: Adjust The Upper Rail Front Trim Panel On Both (2) Sides Following The Service Procedure (Do Not Use With Any Other Labor Operations)	242269B	0.5 Hrs.

**Repair/Claim Coding**

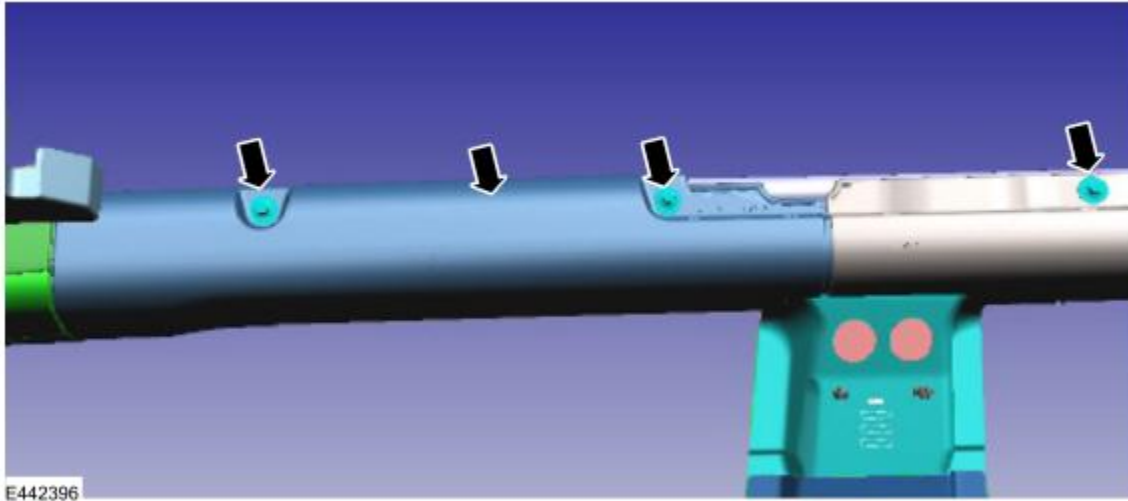
Causal Part:	78613D10
Condition Code:	12

## Service Procedure

**NOTE:** This service procedure can be performed on the driver side and/or passenger side depending on what sides exhibit the gap.

1. Remove the upper rail front trim panel following WSM, Section 501-05 > Removal and Installation > A-Pillar Trim Panel > Steps 1-4. (Figure 1)

Figure 1 - Right side shown, left side similar



2. Remove the 8 mm (5/16 in.) bolt that retains the air bag curtain by the A-pillar and gently pull the bracket away from the sport tube to access the locator pin. (Figures 2-3)

Figure 2 - Right side shown, left side similar

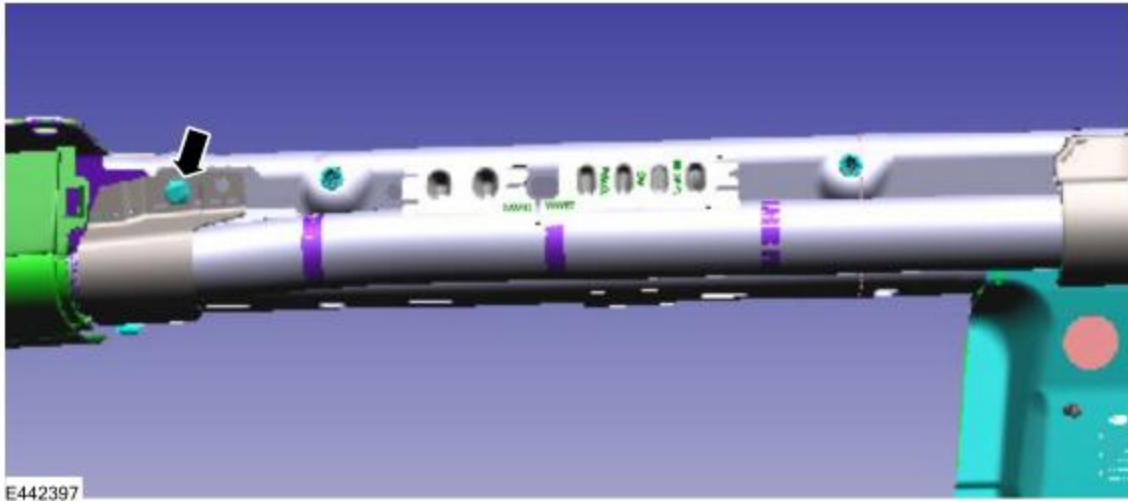


Figure 3- Right side shown, left side similar



3. Add 2 plastic washers to the locator pin on the bracket and reinstall the bracket back into position with the 2 washers in place and tighten the 8 mm (5/16 in.) bolt to 80 lb-in. (9 Nm). (Figure 4)

Figure 4 - Right side shown, left side similar



4. On the upper rail front trim panel above the bolt holes, add 3 strips of foam to the front location (Figure 5, Callout 2) and 2 strips of foam to the rearward location (Figure 5, Callout 1).

Figure 5 - Right side shown, left side similar



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5. Reinstall the upper rail front trim panel following [WSM](#), Section 501-05 > Removal and Installation > A-Pillar Trim Panel > Steps 1-4.

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NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.