



SSM 52856 2022 Transit - Without SYNC - Rear View Camera Zoom Not Working Properly

Some 2022 Transit vehicles not equipped with SYNC may exhibit a rear view camera zoom feature not working properly. This may be due to the software in the audio front control module (ACM). To correct the condition, download and run the ACM - Audio Front Control Module (ACM) Software Update application in the Ford Diagnosis and Repair System (FDRS). Once FDRS indicates the software update was successful, retest the rear view camera zoom function. If function is operating correctly, further ACM updates are not required at this time although FDRS may indicate additional update is available. If not, refer to the Workshop Manual (WSM), Section 413-13C for additional diagnosis. For claiming, use causal part 18C869 and applicable labor operations in Section 10 of the Service Labor Time Standards (SLTS) Manual.