



SSM 52840 2024 Nautilus, 2025 Explorer/Aviator - Wireless Charger Icon Inaccurate

Some 2024 Nautilus and 2025 Explorer/Aviator vehicles may exhibit a concern with the wireless charger icon on the vehicle's center display screen where the icon does not display while the phone is charging or the icon displaying with no phone on the charger. This may be due to accessory protocol interface module (APIM) software. Replacement or reprogramming of the APIM will not resolve this condition. Inform customers that engineering is currently working on a solution for this condition and will be released via software updates delivered over-the-air (OTA) expected Q4, 2024. If the wireless charger is inoperative, follow Workshop Manual, Section 414-06 to further diagnose the concern.