



SSM 52838 2021-2023 F-150 - SuperCab With 163 Inch Wheelbase - Fixed Rear Parking Aid Camera (Non-360 Degree Camera) - DTC B115E:78 Stored In The IPMA And Unable To Complete Camera Alignment

Some 2021-2023 F-150 SuperCab vehicles with a 163 in. wheelbase equipped with a fixed rear parking aid camera but not the 360 Degree View System, may exhibit a "Reverse Brake Assist Not Available See Manual" message in the instrument panel cluster (IPC) and diagnostic trouble code (DTC) B115E:78 stored in the image processing module (IPMA) after the camera alignment procedure was unable to complete. This may result in the active rear view camera guidelines not functioning properly and may be due to the software in the IPMA.

Inform customers that engineering is currently working on a solution for this condition and an updated IPMA software is expected by December 2024. Monitor OASIS for additional information. Once the software update is available, schedule a service visit for customers to have the IPMA updated and camera alignment procedure completed.

To help with Ford's investigation of the concern, technicians are encouraged to click on the "Submit Global Concern Report (GCR)" link at the upper right of the OASIS report and fill out the form.