

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Gregory Gunther, Senior Manager, Vehicle Compliance and Analysis, Engineering Services
RE: Service Campaign Launch Notification Replace Electrical Fuse in Vehicle Interior MY24 GLB (247 platform)	DATE: September 13, 2024

IMPORTANT SERVICE CAMPAIGN LAUNCH

Please note that all customer inquiries should be directed to the Customer Assistance Center at 1-800-FOR-MERCEDES (1-800-367-6372).

Sincerely,

Gregory Gunther

Senior Manager, Vehicle Compliance & Analysis



Service Campaign Launch Notification		September 13, 2024
Campaign No. :	Campaign Desc. :	Replace Electrical Fuse in Vehicle Interior
2024090001	24P9295008	
<p>This is to notify you of the Service Campaign Launch to replace the electrical fuse on the fuse and relay module in 27 Model Year (“MY”) 2024 GLB (247 platform) vehicles. The vehicles will be visible and flagged in VMI as “OPEN” on September 13, 2024.</p>		
Background		
Issue	Mercedes-Benz AG, the manufacturer of Mercedes-Benz vehicles, has determined that on certain MY 2024 GLB (247 platform) vehicles, the fuse assignment for the USB port in the rear passenger compartment does not correspond to current production specifications. It is possible that a 30 A fuse was installed instead of a 10 A fuse.	
What We’re Doing	MBUSA will conduct a service campaign. An authorized Mercedes-Benz dealer will replace the electrical fuse on the fuse and relay module.	
Parts	The remedy is available and can be performed as necessary.	
Vehicles Affected		
Vehicle Model Year(s)	2024	
Vehicle Model	GLB	
Vehicle Populations		
Total Campaign Population	27	
Next Steps/Notes		
Customer Notification Timeline	Customer letters will not be mailed.	
AOMS/SOMS	AOMs – This campaign may generate questions from your dealers.	
<p>While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES.</p>		



Service Campaign Bulletin



Mercedes-Benz

Campaign No. 2024090001, September 2024

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model GLB (247 platform)**
Model Year 2024

Replace Electrical Fuse in Vehicle Interior

Mercedes-Benz AG, the manufacturer of Mercedes-Benz vehicles, has determined that on certain MY 2024 GLB (247 platform) vehicles, the fuse assignment for the USB ports in the rear passenger compartment does not correspond to current production specifications. It is possible that a 30-Amp fuse was installed instead of a 10-Amp fuse. An authorized Mercedes-Benz dealer will replace the electrical fuse in the interior fuse and relay module.

Prior to performing this Campaign:

- **VMI must be checked before performing campaigns to verify that the campaign is required on a specific vehicle. Always check for any other open campaigns and perform accordingly.**
- Please review the entire Campaign bulletin and follow the repair procedure exactly as described.

Approximately 27 vehicles are affected.

Order No. P-SC-2024090001

Replace Electrical Fuse in Vehicle Interior

Model 247

Work Procedure

1. Move front passenger seat to rearmost position.
2. Switch off ignition, remove transmitter key from vehicle, and place key outside of transmitter range (at least 2 m).
3. Remove front door sill panel on front passenger side.
i For basic information, see **AR68.30-P-4101MFA**.
4. Fold back the front passenger side floor covering (Figure 1, 1) until the cover (Figure 1, 2) of the fuse and relay module in vehicle interior (Figure 2, F152/4) is accessible.

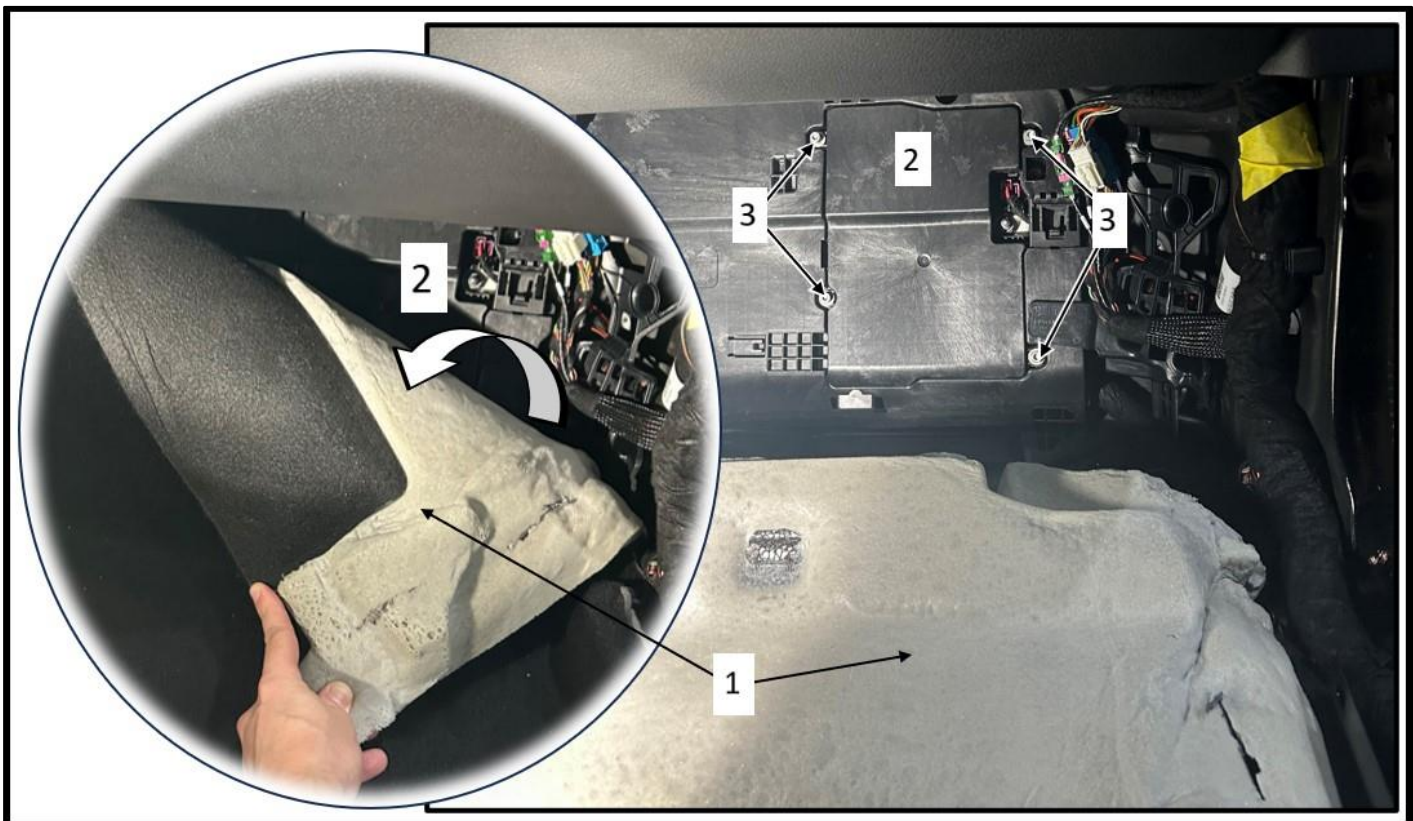


Figure 1

5. Remove screws (Figure 1, 3) and cover (Figure 1, 2) of fuse and relay module in vehicle interior (Figure 2, F152/4).
i **Installation:** Tighten screws (Figure 1, 3) with a torque of **5 Nm**.
6. Replace electrical **fuse 118** (Figure 2, F152/4f118) for left rear USB port 1 (X39/22) and right rear USB port 2 (X39/23) on fuse and relay module in vehicle interior (Figure 2, F152/4).
i Electrical **fuse 118** (Figure 2, F152/4f118) is located at **slot 2** of the electric connection (Figure 2, M3D) on the fuse and relay module in the vehicle interior (Figure 2, F152/4).
i **Installation:** To do this, **use a new 10 A electrical fuse** (arrow, Figure 2) and install it in slot 2 of the electric plug connection (Figure 2, M3D) on the fuse and relay module in the vehicle interior (Figure 2, F152/4).
i Dispose of the removed electrical fuse properly.

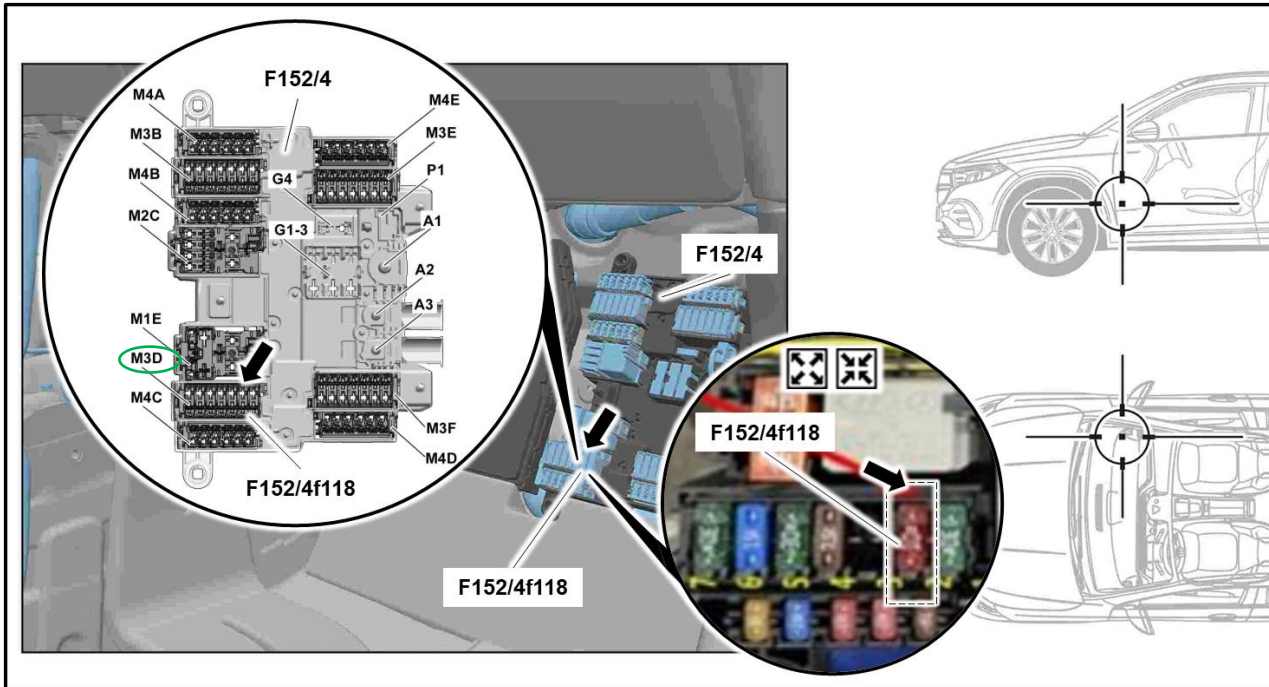


Figure 2

NOTE: The light of left rear USB port 1 (Figure 3, X39/22) and right rear USB port 2 (Figure 3, X39/23) in the third seat row must come on after the ignition is switched on!

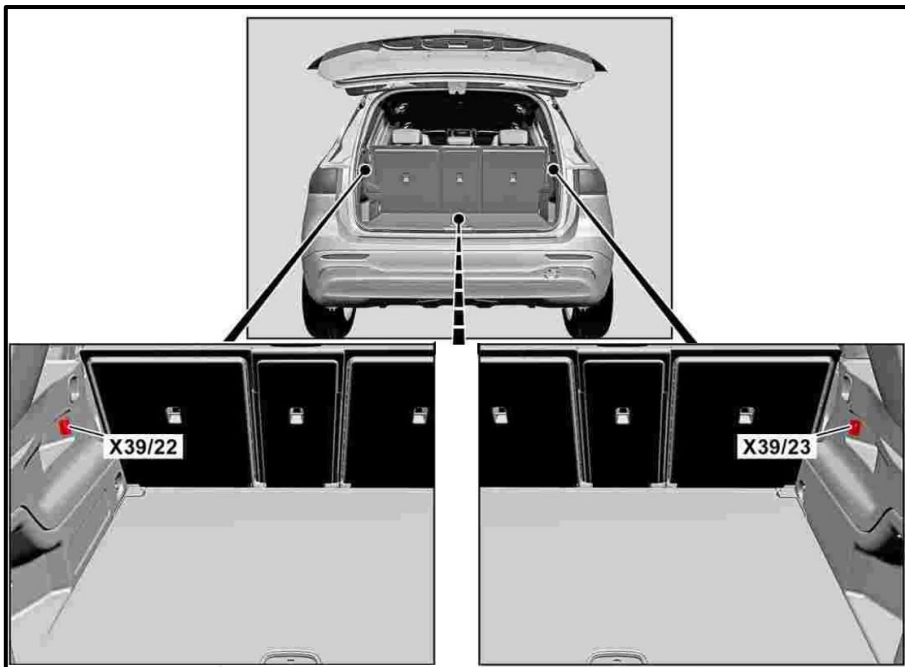


Figure 3

7. Assemble in reverse order.

Primary Parts Information

Qty.	Part Name	Part Number
1	10 A electrical fuse	N 000000 007650

i Small parts such as screws, lock nuts, sealing rings, cable ties, fluids, sealant, etc. are not listed in the parts list. The required small parts are taken into account in the budgeting.

i **Note:** *The following allowable labor operation should be used when submitting a warranty claim for this repair:*

Warranty Information

Damage Code	Operation Number	Description	Labor Time (hrs.)
92 950 08	12-2209	Operations: Replace electrical fuse on fuse and relay module in vehicle interior Includes: Remove/install front door sill panel on front passenger side, fold back floor covering on front passenger side, and remove/install cover of fuse and relay module in vehicle interior (F152/4).	0.5

i **Note:** *Always check Xentry Operation Time (XOT) for the current OP-Code times. Labor times are subject to change and updates may not be reflected in this document.*