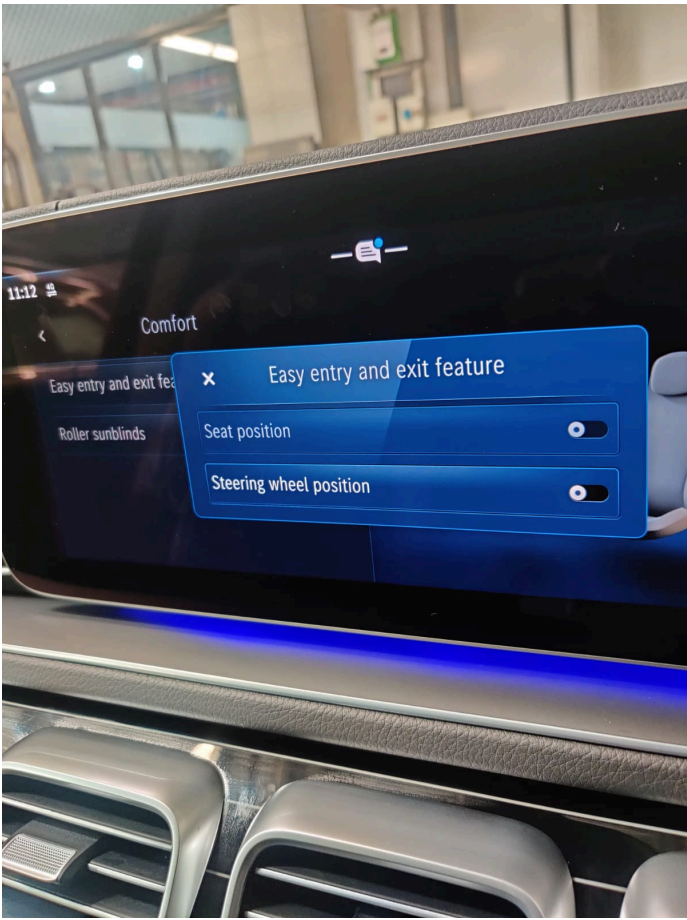


The "Easy Entry and Exit Feature" Function Deactivates Itself

Topic number	LI91.10-P-078305
Version	1
Function group	91.10 - Front seats
Date	9/12/24
Validity	Model series 167, 214, 236, 254
Reason for change	

Complaint

The "Easy entry and exit feature" function deactivates itself after a brief period.

Attachments	
File	Description
Function+decativated+condition_infotainment+display.jpeg 	Deactivated function

Cause

The cause is currently being investigated.

Remedy

A remedy is currently not available.

A software update in the seat control unit does not solve the problem.

The document will be updated once the reason has been analyzed and a remedy is available.

Disclaimer

NOTE: The information contained in this document is intended for use by trained, professional technicians with the knowledge to properly and safely perform diagnosis and repairs on Mercedes-Benz vehicles, using Mercedes-Benz approved tools and equipment. It informs service technicians about conditions that could occur in certain vehicles and provides information that could assist in proper vehicle diagnosis, service, or repair. It does not indicate that a defect is present in any vehicle referenced in this document nor does it imply warranty coverage. DO NOT assume that a symptom or condition, or a described cause of a symptom or condition, affects any particular vehicle or groups of vehicles, or that a described repair applies to any particular vehicle or groups of vehicles. There can be multiple causes resulting in the same or similar symptoms or conditions described in this document, and trained professional service technicians must use their diagnostic skills to make evaluations on a case-by-case basis. The information contained in this document does not guarantee warranty coverage nor does it extend the vehicle's warranty in any way.

Symptoms
Body > Seat > Seat adjustment > Does not adjust aft
Body > Seat > Seat adjustment > Does not adjust fore
Body > Seat > Seat adjustment > Function error

Operation numbers/damage codes				
Op. no.	Operation text	Time	Damage code	Note