

Subject	7-Way Strain Relief Relocation					Number	24-003
						Date	9/15/2024
						Model	Solitude Fifth Wheels
						Build Date	11/1/21 - 2/28/23
Circulate To:	Service Manager	x	Parts Manager	x	Technician	x	
	Warranty Admin	x	Sales Manager	x	Part Number (s)	See Below	
Concern:	Current strain relief needs relocated to provide additional securement to the 7-way cord.						
Remedy:	Relocate the p-clamp, securing the 7-way cord 90 degrees, to enhance strain relief.						
Flat Rate:	920007						

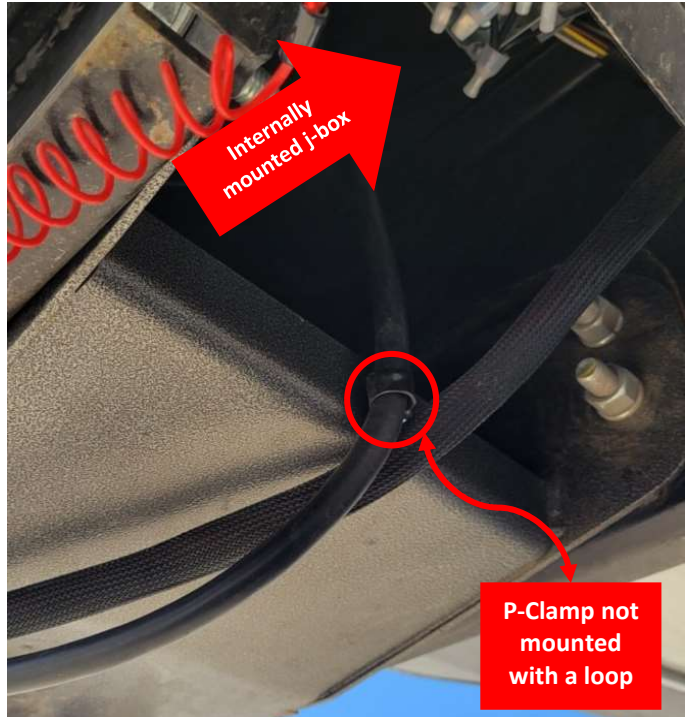
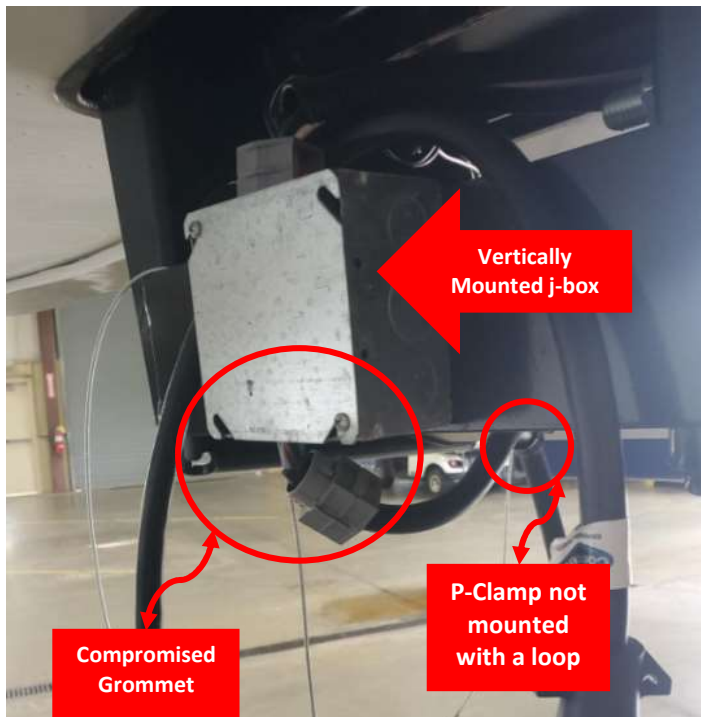
Parts Required: Qty 1: 960264
SCREW-#14-
(may be sourced 1"XHEX WASHER
locally) WITH T-3 SELF
DRILLING ZINC



Qty 1: 330041
CLAMP 7/8
COATED



1) Inspect the RV to determine the position of the 7-way strain relief p-clamp. If the p-clamp is not oriented with a loop it will require relocation.



2) Move the strain relief p-clamp to the rear of the pinbox using the parts listed above. Create a loop as showing in the photos below. Ensure the grommets are secure in the junction box and the are both undamaged and the 7 way cord is long enough to reach the customer's tow vehicle without tension on the 7-way cord.**

**if the tech identifies either the junction box or the 7 way cord has been compromised, please contact GDRV's warranty department to discuss submitting a claim for additional part(s) and flat rate labor. If additional damage is present, pictures will be required at the time of pre-authorization processing.



11333 County Road 2, Middlebury, IN 46540
Phone: 574-825-8000, Fax: 574-825-9700
www.granddesignrv.com