

Subject	Broken Interior Step Treads					Number		24-002		
						Date		3/11/2024		
						Model		Solitude		
						Build Date		6/18/2018		
Circulate To:	Service Manager	x	Parts Manager	x	Technician	x	to	10/10/2023		
	Warranty Admin	x	Sales Manager	x	Part Number (s)	See attached				
Concern:	Steps may break at the riser due to the amount of overhang.									
Remedy:	Replace the treads.									
Flat Rate:	920008 - 0.3h per step tread replaced, 0.1h for admin.									

1. Verify if the step tread is held in place by a screw. If so, you will need to remove the screws first.



2. Next you will need a pry bar or comparable tool. Place the prybar under the step tread where it meets the step riser. Lift at this point to remove the tread from the frame.



3. Dry fit the replacement step tread. Be sure the replacement tread is fully seated against the riser. Measure and predrill for the screws. Countersink the screw hole so the head of the screw is slightly below flush with the surface of the step tread. Remove the tread and place a bead of Sika-Flex on the side supports and riser for the step. Attach the replacement step and secure with screws verifying they are below the surface of the step tread. Repair complete.



If assistance is required identifying the correct part number. Please reach out to parts@granddesignrv.com with the VIN for the unit you are working on.

692881	11 3/4 X 26 15/16 HDF OAK BLACK FINISH	
692927	11 3/4 X 27 15/16 HDF BLACK OAK FINISH	
692882	11 3/4 X 30 7/8 HDF OAK BLACK FINISH	
692928	11 3/4 x 31 7/8 CHATHAM MAPLE DISTRESSED STEP	
692884	12 11/16 X 26 15/16 OAK DISTRESSED STEP	

692883	12 5/8 X 26 15/16 OAK DISTRESSED STEP	
692929	18 15/16 X 27 15/16 CHATHAM MAPLE DISTRESSED STEP	
692930	18 15/16 X 27 15/16 REVERSED HANNAFORD DISTRESSED STEP	
692931	24 X 27 15/16 CHATHAM MAPLE DISTRESSED STEP	
692932	24 X 27 15/16 HDF REVERSED BLACK OAK DISTRESSED STEP	