



Remote Light Switch Update

Bulletin Type:	SRP	Publication Date:	September 2024
Bulletin #(s):	24-016	Make(s):	Jayco, Entegra Coach
Job Code(s):	<i>If affected unit has warranty remaining, submit your claim following the normal process</i>	Model(s):	Condor (22T, 22S) Granite Ridge (22T, 22S)
Flat Rate(s):		Model Year(s):	2025

Incident:	Units built with a remote light switch is inoperable without current Firefly firmware update.
Affected Units:	2025 Jayco Granite Ridge; 2025 Entegra Coach
Parts List:	No parts required
Misc. Tools & Supplies:	USB with firmware version 13.8 or later

REMOTE LIGHT SWITCH UPDATE INSTRUCTIONS

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Screen Removal Procedure

Place your fingers along the top of the screen and apply pressure "down and out" to "pop" the screen out of the wall mount.

To Reinstall - line the screen back up with the wall mount and apply pressure to "snap" the screen back onto the wall mount.



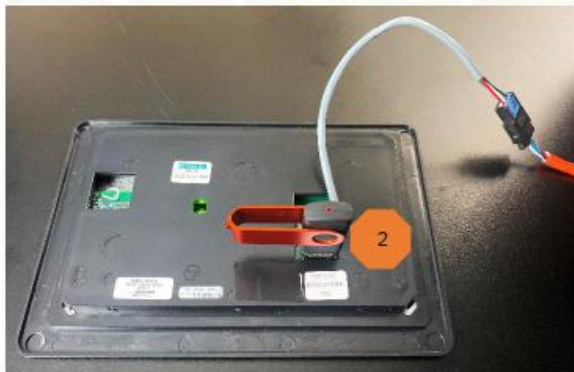
USB Flash Drive Update Procedure

Please note that your Firefly system will reset during the update which will cause all coach lighting to turn off. You may wish to use a flashlight for additional lighting during the update.

- 1 Remove the touchscreen from the wall.

Be careful not to drop the touchscreen once it breaks free from the wall mount.

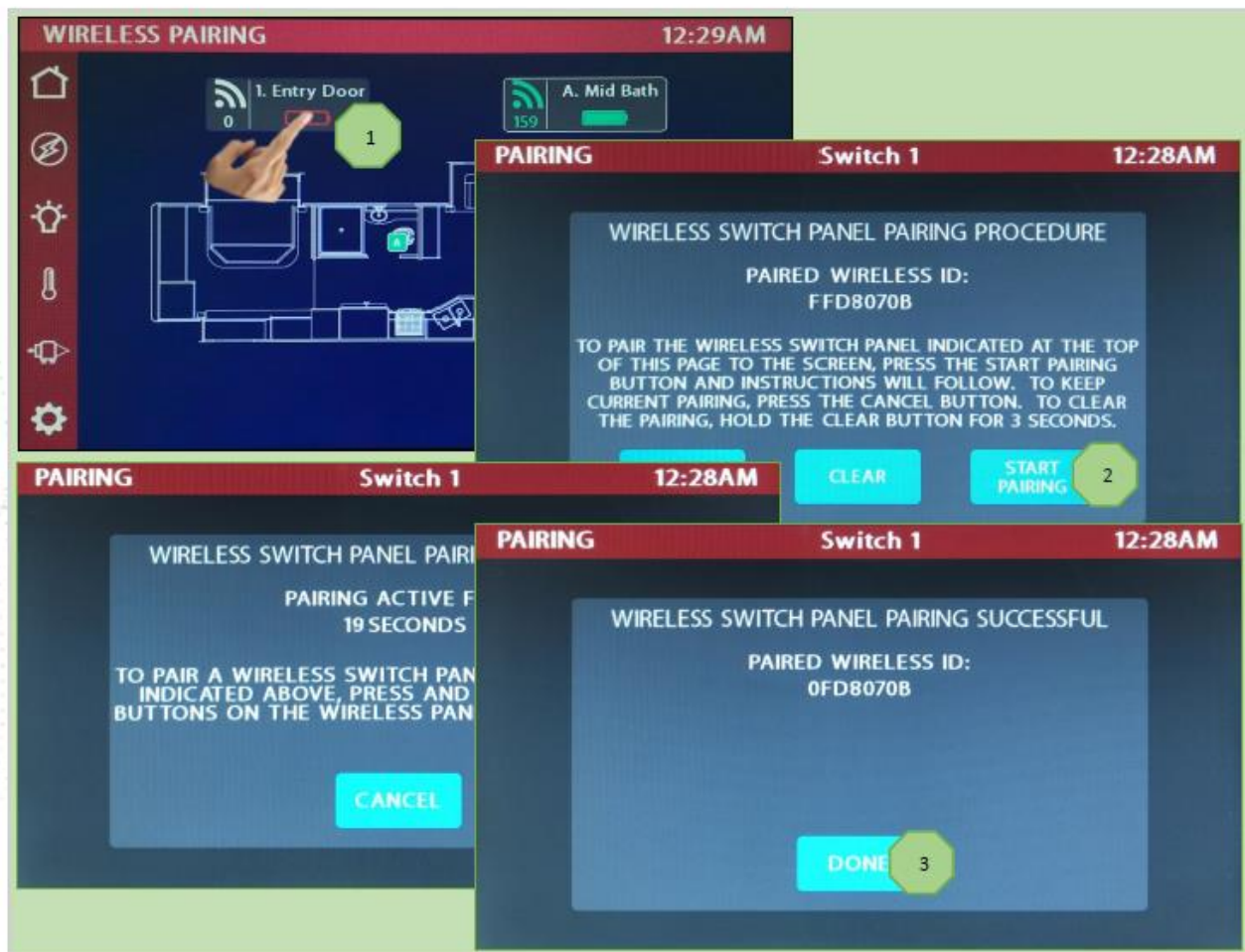
- 2 Plug the Flash Drive into the USB Port on the back of the Touchscreen. Next, unplug the network cable from the touchscreen for up to 5 seconds, then plug it back in.



Network Cable

- 3 Once the touchscreen boots back up, tap Manual Load.





Jayco's sole obligation under our limited warranty is to repair or replace defective materials and/or workmanship deemed our responsibility as determined by Jayco in our sole discretion. Jayco reserves the right to use new and/or remanufactured parts or materials of similar quality to complete any work, and to make parts and/or design changes as appropriate without notice to anyone. Jayco designs and/or materials changes are done without obligation to incorporate such changes in previously manufactured product. Jayco makes every reasonable effort to ensure field remedies will not adversely affect performance and/or safety of the unit. This field remedy is not intended to extend to future performance of this RV, or any of its materials, components or parts beyond the standard warranty period. The RV owner's obligation to notify Jayco, or one of its independent, authorized dealers, of a claimed defect does not modify any obligation placed on the RV owner to contact Jayco directly when attempting to pursue remedies under state or federal law.

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