

# TECHNICAL SERVICE BULLETIN



DEPARTMENT OF COMPLIANCE  
VEHICLE SAFETY AND RECALL MANAGEMENT  
PO Box 30  
MIDDLEBURY, INDIANA 46540-9218

**TECHNICAL SERVICE BULLETIN: 51-1834**  
**SERVICE CAMPAIGN: 001143**

- o *Integrity*
- o *Safety*
- o *Quality*
- o *Customer Service*

<<VIN>>  
<<OWNER NAME/DEALERNAME>>  
<<ADDRESS>>  
<<CITY>>, <<ST>> <<ZIP-XXX>>

September 2024

This Notice applies to your vehicle VIN listed above.

Dear Forest River Customer:

Forest River is alerting you to an issue involving certain 2024 - 2025 Alta, Della Terra, and Longitude Travel Trailer Recreational Vehicles. Please see the information below, which describes the issue and provides details on how to have your vehicle repaired.

### **WHAT IS THE ISSUE?**

Install a cover over cargo area mounted awning and slide switches, as needed.

### **DEALERS: WHAT SHOULD YOU DO?**

Remedy Instructions can be found on Dealer Connect.

### **HELPFUL CONTACT INFORMATION:**

CONTACT	PHONE
CUSTOMER SERVICE	(574) 264-6664

### **DEALER REPAIR CODE:**


### **PRIOR AUTHORIZATION IS REQUIRED**

TSB NUMBER	REPAIR CODE	DESCRIPTION	ALLOWABLE HOUR(S)
51-1834	SB-400-03-00-004604	PERFORM REMEDY	.10 HRS. PER SWITCH

Sincerely,

Forest River, Inc.  
Office of Corporate Compliance

# TECHNICAL SERVICE BULLETIN 51-1834 REMEDY INSTRUCTIONS

	Make(s): MANY, SEE BELOW Model(s): MANY, SEE BELOW Model Year(s): 2024 - 2025	Repair Code: SB-400-03-00-004604 Allotted Time: .10 HRS. PER SWITCH Inspection Code: N/A
	Concern: Install a cover over cargo area mounted awning and slide switches, as needed.	Allotted Time: N/A Photo(s) Required: NO Prior Authorization Required: YES Part(s) Number: F100651112 Part(s) Return: N/A

**Turn off LP Gas at LPG Tank(s). Disconnect the vehicles' battery Positive and Negative, disconnect any House battery(s) Positive and Negative, if equipped with a generator ensure it is off and lastly, ensure the vehicle is disconnected from shore power. Block any tires/wheels to prevent the vehicle from rolling. Failure to do so may result in electrocution, fire or other personal injury, property damage and/or death.**

CERTAIN 2024 – 2025 – DELLA TERRA: DET221ML, DET251RD, DET255BHLE, DET261RB, DET262BH, DET283RK, DET291BH, DET292MK, DET300DB, DET312BH & DET323QB

CERTAIN 2024 – 2024 – ALTA: ALT1600MRBLE, ALT1900MMK, ALT2210MBH, ALT2350KRK, ALT2400KTH, ALT2600KRB, ALT2800KB, ALT2810KIK, ALT2850KRL, ALT2870KTH, ALT2900KBH, ALT3010KBH, ALT3100KXT, ALT3150KBH & ALT3250KXT

CERTAIN 2024 – 2024 – LONGITUDE: LNT185RB, LNT230FK, LNT285BH, LNT310RL & LNT319BH

STEP 1: LOCATE AWNING & SLIDE SWITCH IN THE FRONT CARGO AREA;

- SOME VEHICLES MAY ONLY HAVE AN AWNING SWITCH WHILE OTHERS MAY HAVE BOTH THE AWNING AND SLIDE
- ORDER THE PROPER NUMBER SWITCH COVERS – PART NUMBER F100651112 (IS ONE EACH);

STEP 2: INSTALL THE SWITCH COVER USING THE FOUR SCREWS THAT ACCOMPANY THE SWITCH COVER(S);

STEP 3: TEST FOR PROPER FUNCTIONALITY;

STEP 4: CLAIM REPAIR CODE;

PHOTOS FOR REFERENCE/EXAMPLE;



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### **WHAT IS THE ISSUE?**

Install a cover over cargo area mounted awning and slide switches, as needed.

### **OWNERS: WHAT SHOULD YOU DO?**

Please contact your dealer immediately and request a service appointment to schedule the free repair. The vehicle Owner is responsible for arranging to have the work completed. Please state that Forest River has notified you of the issue and provide the TSB number (located at the top of this page) to the dealership. Giving the dealership a copy of this letter when you take your vehicle in for repair is also helpful.

You may visit [www.forestriverinc.com](http://www.forestriverinc.com) to search for dealer locations.

### **HOW LONG WILL THE REMEDY PROCESS TAKE?**

The estimated time of repair is .10 hours. However, the dealership may need to keep your vehicle or schedule an appointment with you for a later date to fit into their regular service schedule.

### **HELPFUL CONTACT INFORMATION:**

CONTACT	PHONE
CUSTOMER SERVICE	(574) 264-6664

### **WHAT IF YOU HAVE PREVIOUSLY PAID FOR REPAIRS TO YOUR VEHICLE FOR THIS PARTICULAR CONDITION?**

If you have already paid for a repair that is within the scope of this service bulletin, you may be eligible for a refund of previously paid repairs. Refunds will only be provided within the scope of this Technical Service Bulletin.

Please send the service invoice to the following address:

East to West  
Forest River, Inc.  
Attn: WARRANTY MANAGER  
3000 County Road 6 West  
Elkhart, IN 46514

Sincerely,  
  
Forest River, Inc.  
Office of Corporate Compliance