



Bulletin No.: PIC6550B

Published date: N/A

Preliminary Information

PIC6550B Black Screen and Radio Staying On After Vehicle Off and Door is Open

Proactive

Models

Brand: Chevrolet **Model:** Trax **Model Years:** 2024 **VIN:** from All to All **Engine:** All **Transmissions:** All

Involved Region or Country	North America
Additional Options (RPO)	IOR
Condition	A customer may comment that their radio display may have gone blank, or that their radio display stays on after the vehicle is shut off and the drivers door is opened.
Cause	This may be due to software anomaly.

Correction:

Please do not replace any parts for this issue, Engineering is investigating and this PI will be updated once a repair is available

Warranty Information

Version History

Version	3
Modified	08/28/2024 - Updated to add Proactive selection