



Bulletin No.: PIC6568

Published date: 08/26/2024

Preliminary Information

PIC6568 Seats Will Intermittently Lose Memory Position Settings

Proactive

Models

Brand:	Model:	Model Years:	VIN:	Engine:	Transmissions:
			from to		
Cadillac XT4	2024		All All All	All	All

Involved Region or Country	North America
Additional Options (RPO)	A45
Condition	A customer may comment their memory seat settings are being lost and seat does not move to the programmed positions.
Cause	A Memory Seat Module software issue is causing this concern.

Correction:

Engineering is aware of this issue and new Memory Seat Module software is being developed.

The estimated release for the new software is late September 2024.

This PI will be updated or a bulletin will be released when the new software becomes available.

Version History

Version	1
Modified	08/26/2024 - Created on.

 GM Global Brands

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