

## Dynamic Seat Function Of Front Seats Is Inoperative

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Topic number	LI91.25-P-051599
Version	4
Function group	91.25 - Multicontour seat (MKS)
Date	9/9/24
Validity	Model series 212 with SA code 432 up to VIN...A 425688 up to VIN...L 019974
Reason for change	ES1 key removed

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### Complaint

Dynamic seat function or multicontour system inoperative

Noises from area of lateral support bladder

### Cause

Lateral support bladder leaking

### Remedy

Replacement of complete air cushion insert.

WIS-References		
Document number	Title	Note
ar91.25-p-1747ew	Remove/install air cushion of multi-contour seat or dynamic seat on front seat backrest	

### Disclaimer

NOTE: The information contained in this document is intended for use by trained, professional technicians with the knowledge to properly and safely perform diagnosis and repairs on Mercedes-Benz vehicles, using Mercedes-Benz approved tools and equipment. It informs service technicians about conditions that could occur in certain vehicles and provides information that could assist in proper vehicle diagnosis, service, or repair. It does not indicate that a defect is present in any vehicle referenced in this document nor does it imply warranty coverage. DO NOT assume that a symptom or condition, or a described cause of a symptom or condition, affects any particular vehicle or groups of vehicles, or that a described repair applies to any particular vehicle or groups of vehicles. There can be multiple causes resulting in the same or similar symptoms or conditions described in this document, and trained professional service technicians must use their diagnostic skills to make evaluations on a case-by-case basis. The information contained in this document does not guarantee warranty coverage nor does it extend the vehicle's warranty in any way.

Symptoms
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# XENTRY Tips

Body > Seat > Multicontour seat > Malfunction
Body > Seat > Multicontour seat > Noise
Body > Seat > Active multicontour seat > Malfunction
Body > Seat > Active multicontour seat > Noise

Parts						
Part number	ES1	ES2	Designation	Quantity	Note	EPC
A0009108000			Insert	1		X

Control unit/fault code	
Control unit	Fault text
N32/22 - Right front active multicontour seat (AMKS-RF) (MCMSFR_212)	9E8800 - The air cushions in the seat cannot be inflated. - 9EA953 - The pneumatic pump for the multicontour seat has a malfunction. The component is deactivated.
N32/22 - Right front active multicontour seat (AMKS-RF) (MCMSFL_212)	9EA953 - The pneumatic pump for the multicontour seat has a malfunction. The component is deactivated. 9E8800 - The air cushions in the seat cannot be inflated. -

Operation numbers/damage codes				
Op. no.	Operation text	Time	Damage code	Note
			91A0N07	Left air cushion
			91N0N07	Right air cushion