



STAR ONLINE PUBLICATION



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Symptom/Vehicle Issue: After A Power Liftgate Module (PLGM) Replacement, the PLGM is Setting Diagnostic Trouble Codes (DTCs) for the Warning Chime

Technician Observation: After a recent repair to replace the PLGM the vehicle is setting a DTC for a power liftgate chime B195F-13 Power Liftgate Chime Control- Circuit Open.

Discussion: Starting in model year 2023 the power liftgate module has an internal chime within the PLGM. Prior years the power liftgate module had an external sensor.

21 – 22 External Chime

RU 21: 68466171AI

RU 21/22: 68466171AJ

23-24 Internal Module Chime

RU 23: 68591408AB

RU 24: 68572169AA

The above part numbers should only be used on the years intended, usage on years not specified for can contribute to DTCs and chime functionality complaints.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.