



STAR ONLINE PUBLICATION



Case Number: S2423000041

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Symptom/Vehicle Issue: 2nd Row Seat Is Hard To Put Back In Position After Moving It Forward To Access The 3rd row seat.

Discussion: Duplicate the condition. If the 2nd row seat seems to bind or needs extra effort to place back into position the seat may need lubrication. See the below for further details.

Parts Required: MOPAR Multi-Purpose Grease 05083160AA or equivalent.

1. Tip forward the second-row seat.
2. Add grease on both rollers of each seat (Fig 1).
3. Move the seat forward and backward multiple times and test operation.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.



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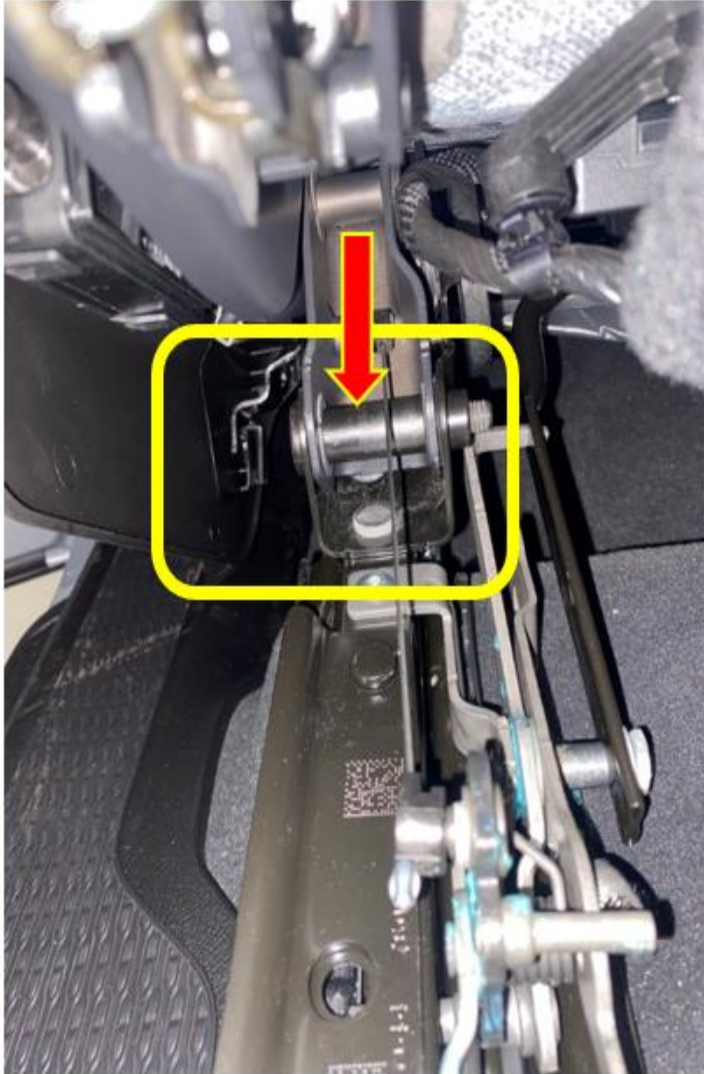


Fig 1

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