



**Bulletin No.:** PIT5855H

**Published date:** 08/15/2024

## Preliminary Information

### PIT5855H Heated and Ventilated Seats Inoperative

#### Models

<b>Brand:</b>	<b>Model:</b>	<b>Model Years:</b>	<b>VIN:</b> from to	<b>Engine:</b>	<b>Transmissions:</b>
Cadillac XT5		2021 - 2024	All	All All	All
Cadillac XT6		2021 - 2024	All	All All	All

<b>Involved Region or Country</b>	<b>North America</b>
<b>Condition</b>	<b>Both front heated and ventilated seats inoperative. On further inspection it may be found that fuse F19RA is open. If the fuse is replaced it may be okay for a while or it may immediately go open again.</b>
<b>Cause</b>	<b>Circuit 639 shorted to ground on the driver or passenger seat back frame.</b>

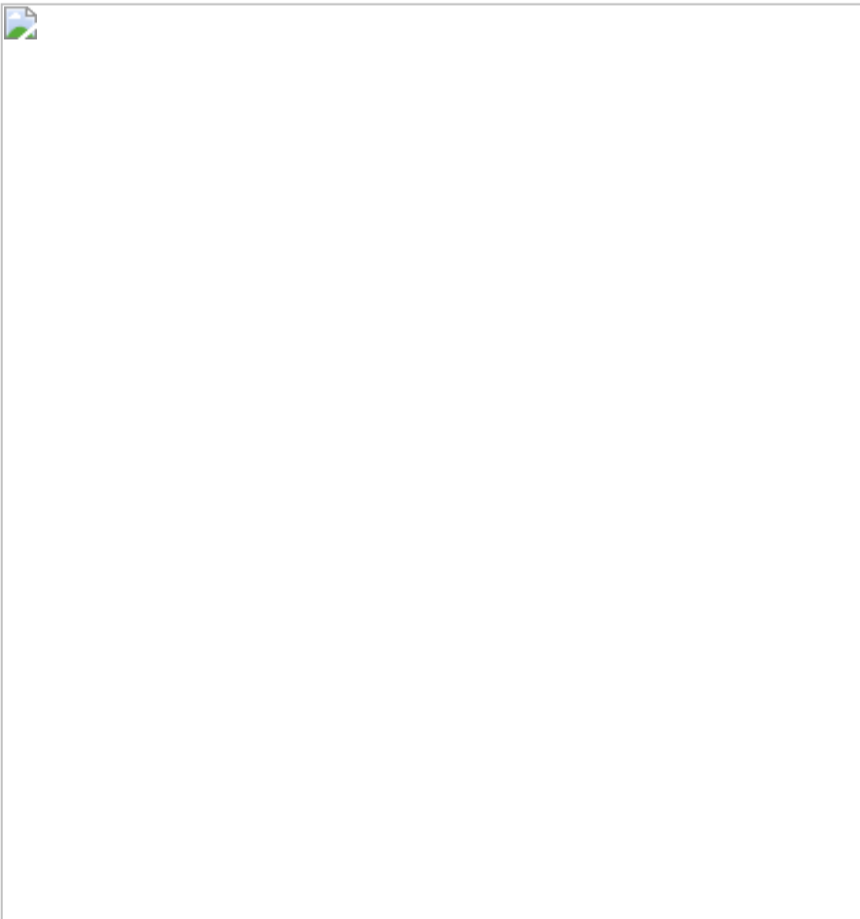
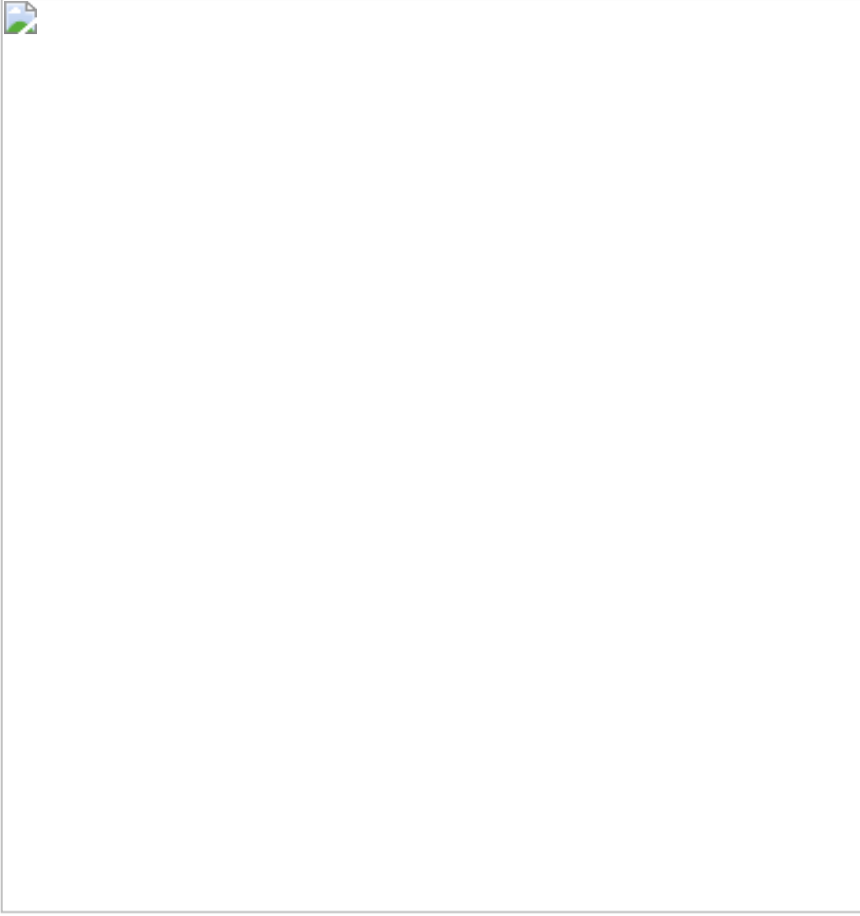
#### Correction:

**Remove the front passenger seat back cover.**

**Inspect the harness in the seat back for chaffing.**

**The most likely areas are shown in the photos below, but there could be contact with the harness causing damage anywhere in the seat back.**

**If no damage is found to the circuits in the passenger seat back, inspect the driver's seat back in the same areas.**

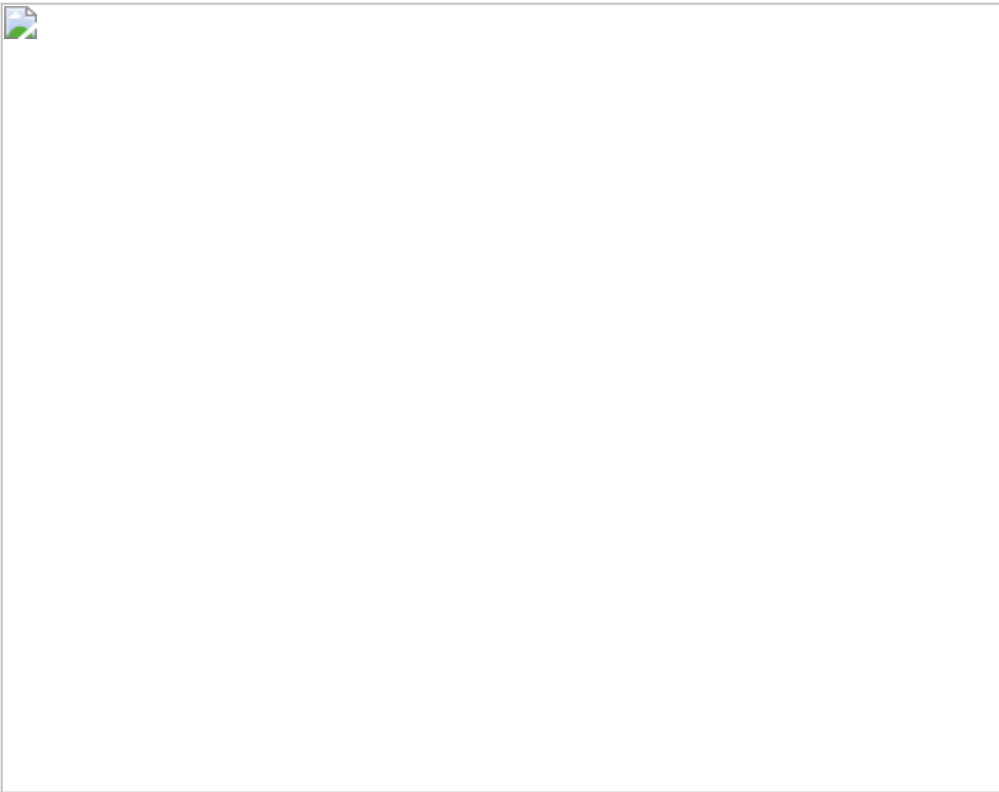


**The harness may need to be moved to see the area that is damaged.**



**If no damage is found in this area, also inspect the harness along the side of the seat frame as shown in the two photos below.**





**Repair the damaged circuits following the correct procedure in SI for wire and connector repair.**

**Version History**

<b>Version</b>	<b>9</b>
<b>Modified</b>	<b>09/23/2021 - Created on. 11/03/2021- Added XT5 and additional pictures 01/04/2022- Added direction to also inspect the driver's seat back in the same areas 01/10/2022- Added information to inspect all areas of seat back along with specific areas shown and correct fuse nomenclature. 02/22/2022- Added model year 2022 with breakpoint per Tom Burlingame 08/04/2022- Updated breakpoint to 9/19/2022 per Tom Burlingame 10/26/2022-Updated model year to match updated breakpoint 05/12/2023-Removed breakpoint per direction of Tom Burlingame, BQM 8/14/24 - Added model year 2024.</b>