



Bulletin No.: PIC6565

Published date: 08/2/2024

Preliminary Information

PIC6565 Static Or Crackling From Instrument Panel Speakers

Proactive

Models

Brand: Model: Model Years: VIN: Engine: Transmissions:
from to

Cadillac LYRIQ 2023 - 2024 All All All All

Involved Region or Country	North America
Additional Options (RPO)	IVD with UQP
Condition	Customers may comment that they hear static or crackling from the IP speaker.
Cause	This may be caused from a software anomaly.

Correction:

GM is aware of this concern and will update this PI with a bulletin once a resolution is made.

This concern can be duplicated with the vehicle not in propulsion or moving.

Please do not replace the Radio, Amplifier or speakers for this condition.


Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
3486178	Verify Static or Cracking From IP Speakers	0.2 Hr.
*This is a unique Labor Operation for Bulletin use only.		

Version History

Version	1
Modified	08/02/2024 - Created on.

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