



INFINITI®

## CAMPAIGN BULLETIN

### Rear License Plate Nut

Reference: P4A18

Date: August 22, 2024

Attention: Retailer Principal, Sales, Parts and Service Managers

Affected Models/Years:	Affected Population:	Retailer Inventory:	SERVICE COMM Activation date:	Stop Sale In Effect
2025 QX80 (Z63)	NA	6,147	August 22, 2024	NO

#### \*\*\*\* Retailer Announcement \*\*\*\*

INFINITI is conducting a retailer inventory quality action to inspect, and if necessary install rear license plate nuts (J-clips) on certain specific 2025 INFINITI QX80 vehicles identified in Service Comm and National Service History. Affected vehicles may have been shipped to retailers without the rear license plate nuts installed. Please follow the attached instructions to remedy any vehicles affected by this retailer inventory quality action.

#### \*\*\*\* What Retailers Should Do \*\*\*\*

#### PLEASE FOLLOW THE ATTACHED REPAIR INSTRUCTIONS:

1. Verify if vehicles are affected by this quality action using Service Comm or DBS National Service History – Open Campaign I.D. **P4A18**
  - New vehicles in retailer inventory can also be identified by using DBS (Sales-> Vehicle Inventory, and filter by Open Campaign).
    - Refer to IPSB 15-286 for additional information
  - Some vehicles may still be in transit. Please continue to check newly arriving inventory for QA applicability.
2. Use the attached procedure to remedy any vehicles affected by this quality action prior to sale.
3. Once remedied, retailers should submit the applicable warranty claim for the action performed so it can be closed in Service Comm and release the vehicle for sale.

#### \*\*\*\* Retailer Responsibility \*\*\*\*

It is the retailer's responsibility to check Service Comm or DBS National Service History – Open Campaign using the appropriate campaign I.D for the inspection status on each affected vehicle currently in new vehicle inventory.

# P4A18 – 2025 QX80 REAR LICENSE PLATE NUT

Release Date: 08/22/2024

Version #1

## SERVICE PROCEDURE:

1. Inspect the rear bumper fascia for the presence of two (2) metal license plate nuts ('J-clips') shown in Figure 1.
  - If the metal nuts ('J-clips') are **INSTALLED**, no further action is necessary.
  - If the metal nuts ('J-clips') are **MISSING OR have BLACK PLASTIC nuts ('J-clips')**, **replace** with metal ones using the part number listed in the Parts Information on Page 2.

### IMPORTANT:

Do **NOT** use the black plastic nuts ('J-clips') found in the front license plate bracket kit.

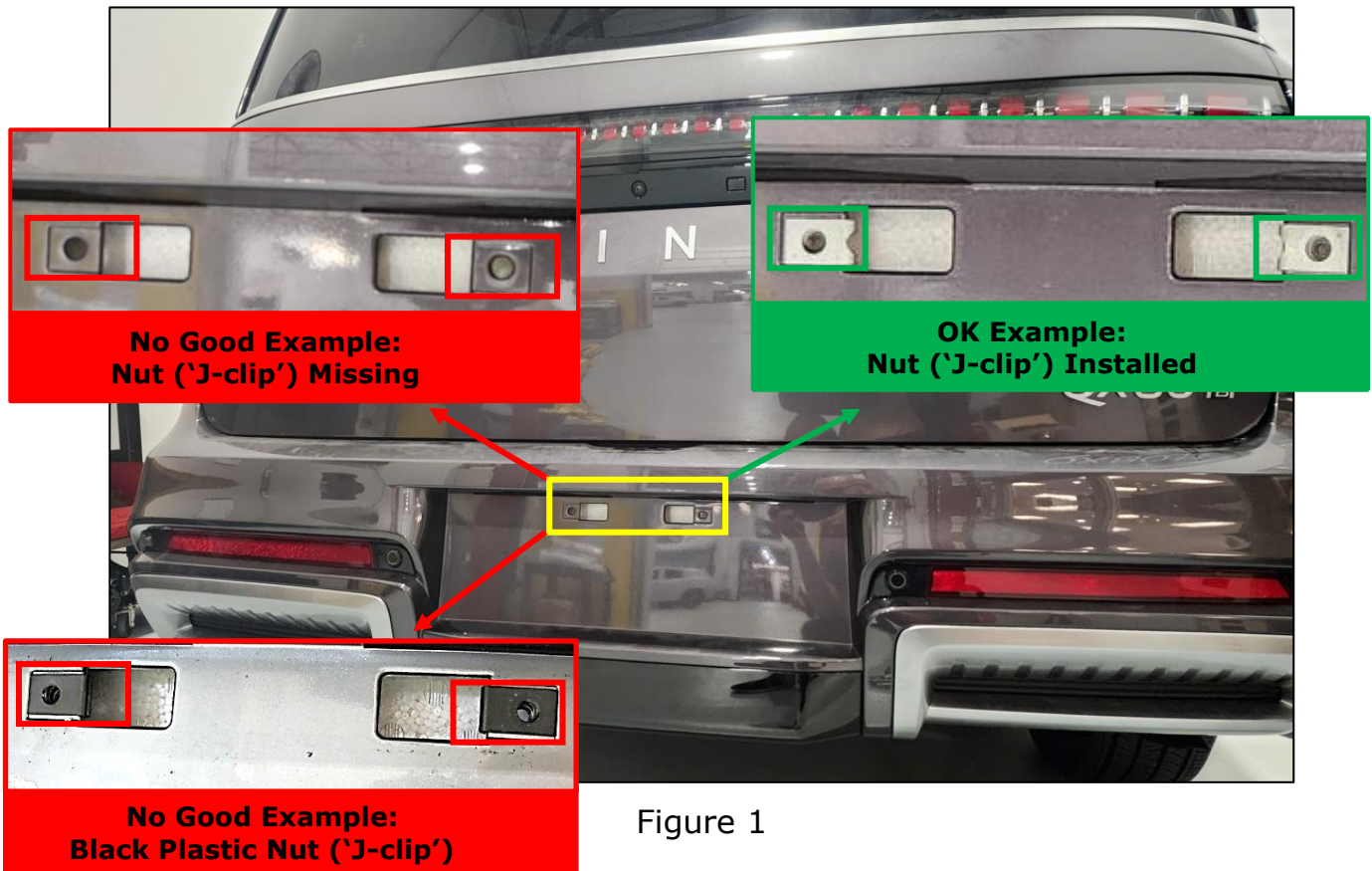


Figure 1

**PARTS INFORMATION:**

<b>Part Number</b>	<b>Description:</b>	<b>Qty</b>
08913-6365A	NUT-U ('J-CLIP')	2

**CLAIMS INFORMATION:****Submit a "CM" line claim using the following claims coding:**

<b>Campaign ("CM") ID</b>	<b>Description:</b>	<b>Op Code</b>	<b>FRT</b>
P4A18	Inspect for Rear License Plate Nuts ('J-clips') and if Needed, Remove Black Plastic ('J-clips') and Install Metal License Plate ('J-clips')	P4A181	0.2 Hr

**AMENDMENT HISTORY**

<b>PUBLISHED DATE</b>	<b>REFERENCE</b>	<b>DESCRIPTION</b>
August 22, 2024	P4A18	Original bulletin published