



# QUALITY ACTION

# CAMPAIGN BULLETIN

## Body Control Module (BCM)

Reference: PD124

Date: August 22, 2024

**Attention: Dealer Principal, Sales, Service & Parts Managers**

Affected Models/Years:	Affected Population:	Dealer Inventory:	SERVICE COMM Activation date:	Stop Sale In Effect:
2025 Altima (L34)	NA	772	August 22, 2024	<b>YES</b>

**\*\*\*\*Dealer Announcement\*\*\*\***

Nissan is committed to a high level of customer service and satisfaction. This commitment requires Nissan to periodically place certain vehicles on temporary Quality Assurance (QA) Hold to ensure that these vehicles, as delivered to our customers, meet our exacting standards and our customers' expectations.

Effective immediately, Nissan is placing a temporary Quality Assurance Hold on certain specific 2025 Nissan Altima vehicles while Nissan investigates a potential concern with the Body Control Module (BCM). Affected vehicles are subject to **stop sale** and are either currently in dealer inventory or assigned and in transit to the dealer.

**\*\*\*\*What Dealers Should Do\*\*\*\***

1. Please **do not retail** the specific vehicles in dealer inventory subject to this quality hold. In order for Nissan customers to have the best experience, please discontinue test drives in the affected vehicles.
2. Nissan is currently investigating a potential customer satisfaction concern regarding the BCM. Additional information on next steps will be provided as soon as possible.

**NISSAN NORTH AMERICA, INC.**

Total Customer Satisfaction