

REFERENCE:	TSB: 23-050-24 GROUP: 23 - Body	Date:	September 5, 2024	REVISION:	-
VEHICLES AFFECTED:	2024 (WL) Jeep Grand Cherokee / Grand Cherokee L This bulletin applies to vehicles built on or after July 25, 2024 (MDH 0725XX) and on or before August 08, 2024 (MDH 0808XX).		MARKET APPLICABILITY:		
			<input checked="" type="checkbox"/> NA	<input checked="" type="checkbox"/> MEA	
			<input checked="" type="checkbox"/> SA	<input type="checkbox"/> IAP	
			<input type="checkbox"/> EE	<input type="checkbox"/> CH	
CUSTOMER SYMPTOM:	Customers may experience the following:				
	<ul style="list-style-type: none"> The right headlamp is aimed too low. 				
CAUSE:	Incorrectly aimed headlamp				

This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 24-124, date of issue September 05, 2024. All applicable RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty.

REPAIR SUMMARY:

This bulletin involves performing the front headlamp aiming procedure on the right headlamp.

CLAIMS DATA:

Labor Operation No:	Labor Description	Skill Category	Labor Time
08-50-34-9B	Headlamp Alignment - Aim/Adjust (Right Side) (1 - Semi-Skilled)	6 - Electrical and Body Systems	0.3 Hrs.
Failure Code	ZZ	Service Action	

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RSU VIN list, perform the repair. If any vehicle not on the VIN list exhibits the symptom/condition, perform the repair.

REPAIR PROCEDURE:

1. Perform the front lamp aiming procedure. Refer to the detailed service procedures available in DealerCONNECT/Service Library under: Service Info> 08 - Electrical / 8L - Lamps and Lighting / Lamps/Lighting - Exterior / Standard Procedure.

POLICY:

Reimbursable within the provisions of the warranty.

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