

REFERENCE:	TSB: 08-196-24 GROUP: 08 - Electrical	Date:	September 5, 2024	REVISION:	-
VEHICLES AFFECTED:	2023 (LA) Dodge Challenger (Demon) This bulletin applies to vehicles equipped with a Uconnect 4C NAV with 8.4" Display (Sales Codes UAQ, UCQ, UAS and UCS).			MARKET APPLICABILITY:	
				<input checked="" type="checkbox"/> NA	<input type="checkbox"/> MEA
				<input type="checkbox"/> SA	<input type="checkbox"/> IAP
				<input type="checkbox"/> EE	<input type="checkbox"/> CH
CUSTOMER SYMPTOM:	<p>These items are being removed from Shift Torque setup page:</p> <ul style="list-style-type: none"> • 1-2 shift torque reduction and delay. • 2-3 shift torque reduction limited 225 lb-ft below potential down to minimum torque value, limit the scrubber to this range and gray out the arrow while at upper/lower limits. • 2-3 shift torque delay. • Remove Info page references to torque delay and 1-2 shift being configurable. 				
CAUSE:	Radio Software				

REPAIR SUMMARY:

This bulletin provides information regarding the latest Firmware Over The Air (FOTA) update and provides the service technician an overview of the steps a customer will need to take to complete the update. The radio software will be updated from SR55.4 to SR56.4.

NOTE: National launch for this FOTA update is expected to begin September 30, 2024.

DISCUSSION:

Vehicles sold in the U.S. and Canada can now receive software updates “over-the-air”. Updates to software will occur in a phased roll-out. The software is updated through a builtin cellular modem in the vehicle. Customers will see a notification on their radio screen when new software is available for their radio [Fig. 1](#). The owner will have the option to update the radio or schedule the update for later. There is not an option to decline the update indefinitely, the update must be performed.

NOTE: This is an Information Only Service Bulletin to inform the dealer how the FOTA update is performed. This document does not contain a LOP for reimbursement.

1. The vehicle needs to be in ‘Park’. The ignition needs to be in the off position.

2. If the customer selects “Update Now” they can shut off the vehicle and leave. The update will be completed automatically [Fig. 1](#).

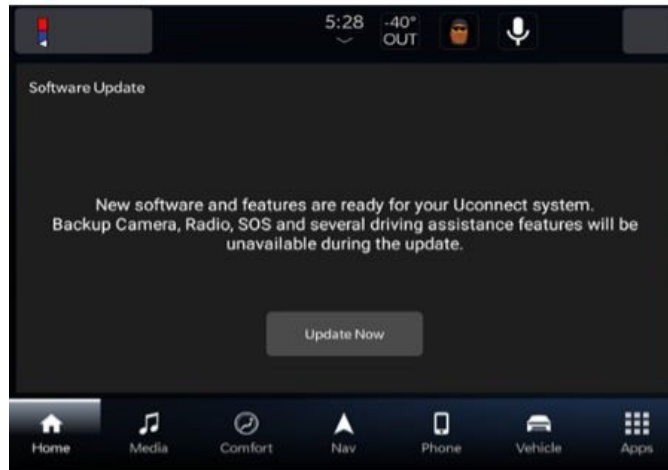


Fig. 1
Software Acceptance Screen

NOTE: This step may take several minutes to complete.

3. Upon completion of update, the radio will display a confirmation message [Fig. 2](#).

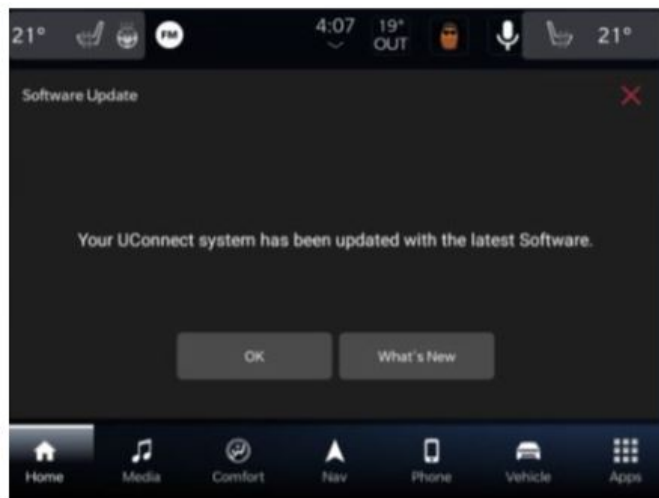


Fig. 2
Software Update Confirmation Screen

POLICY:

Information Only

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