

Technical product information

Topic	Options to move the passenger front seat to business, VIP and relaxed are greyed out (Not available in TSR)
Market area	Bentley: worldwide (2WBE), China 796 VW Import Comp. Ltd (Vico), Beijing (6796)
Brand	Bentley
Transaction No.	2075024/1
Level	EH
Status	Approval
Release date	

New customer code

Object of complaint	Complaint type	Position
information, navigation, communication, entertainment -> infotainment sys. control using buttons, control panel, display panel	functionality	
information, navigation, communication, entertainment -> radio, navigation, MMI, hard drive device functions -> switch device/MMI on/off -> switch device/MMI on/off by remote control	functionality -> cannot be turned on	
information, navigation, communication, entertainment -> audio, video, television -> rear-seat entertainment system remote control	component / consumables -> missing	

Vehicle data

Bentayga Series

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
ZV1*	2023	E		*	*	*
ZV1*	2024	E		*	*	*

Documents

Document name
master.xml

Options to move the passenger front seat to business, VIP and relaxed are greyed out (Not available in TSR)

Customer statement / workshop findings

The options to move the passenger front seat to VIP - BUSINESS and RELAXED are greyed out in the TSR, pressing states the function is not available (Figure 1)



Figure 1

Technical background

In the event the symptom is as described please refer to the Measure section of this TPI

Production change

Not applicable

Measure

NOTICE

NOTE: The operative must be aware of the following:

- The ignition must be switched on when checking the operation of the TSR
- Loading, Transport and Flight mode must not be activated

Tip: If the passenger side rear door child lock is activated from the window switch (Figure 2) or the option for passenger seat adjustment using rear seat controls is not selected in the MMI (Figure 3) then the function will be restricted within the TSR



Figure 2



Figure 3