

Technical product information

Topic	'High pitched noise' from the roof console(s)
Market area	Bentley: worldwide (2WBE),China 796 VW Import Comp. Ltd (Vico), Beijing (6796)
Brand	Bentley
Transaction No.	2075037/1
Level	EH
Status	Approval
Release date	

New customer code

Object of complaint	Complaint type	Position
whole vehicle -> vehicle areas -> roof	noise, vibration -> noise	

Vehicle data

Flying Spur

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
ZG2*	2020	E		*	*	*
ZG2*	2021	E		*	*	*
ZG2*	2022	E		*	*	*
ZG2*	2023	E		*	*	*
ZG2*	2024	E		*	*	*

Documents

Document name
master.xml

'High pitched noise' from the roof console(s)

Customer statement / workshop findings

'High pitched noise' from the front roof console

Technical background

If the complaint is confirmed please refer to the instructions within the Measure section of this TPI

Production change

-

Measure

1) Raise a Technical DISS query ensuring the following is attached

- Full diagnostic log (online)
- Video which shows the issue / complaint
- 2) Once submitted await feedback before conducting any further work

NOTICE

NOTE TO PRODUCT SUPPORT: Please second level the DISS query to the Electrical Senior Engineer and await feedback before responding to the retailer