

Technical product information

Topic	Boot release switch (Door) warranty guidelines
Market area	Bentley: worldwide (2WBE),China 796 VW Import Comp. Ltd (Vico), Beijing (6796)
Brand	Bentley
Transaction No.	2074980/1
Level	EH
Status	Approval
Release date	

New customer code

Object of complaint	Complaint type	Position
body fixtures and fittings -> door, closures operation -> close rear lid	functionality -> cannot be closed	
body fixtures and fittings -> door, closures operation	functionality	
body fixtures and fittings -> closures	noise, vibration	
body fixtures and fittings -> closures	dimensional accuracy	
body fixtures and fittings -> door, closures operation -> electrically close rear lid	functionality -> without function / defect	

Vehicle data

New Continental GT/C and New Flying Spur

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
3S3*	2018	E		*	*	*
3S3*	2019	E		*	*	*
3S3*	2020	E		*	*	*
3S3*	2021	E		*	*	*
3S3*	2022	E		*	*	*
3S3*	2023	E		*	*	*
3S3*	2024	E		*	*	*
3S4*	2019	E		*	*	*
3S4*	2020	E		*	*	*
3S4*	2021	E		*	*	*
3S4*	2022	E		*	*	*
3S4*	2023	E		*	*	*
3S4*	2024	E		*	*	*
ZG2*	2020	E		*	*	*
ZG2*	2021	E		*	*	*
ZG2*	2022	E		*	*	*
ZG2*	2023	E		*	*	*
ZG2*	2024	E		*	*	*

Documents

Document name
master.xml

Customer statement / workshop findings

Boot release switch (Door) is loose or the switch has dropped into the front door aperture (Figure 1)



Figure 1

Or

Boot release switch bracket tangs are found to be damaged Figure 2



Figure 2

Or

Chrome plating on the switch is damaged

NOTICE

The operative must refer to the Technical background section before replacing the boot release switch (Door)

Technical background

1) When replacing the boot release switch (Door) the operative must refer to Rep.Gr 96

CAUTION

DO NOT UNDER ANY CIRCUMSTANCES ATTEMPT TO REMOVE AND REFIT THE SWITCH WITHOUT FOLLOWING THE INSTRUCTIONS WITHIN Rep.Gr 96

2) Raise a non technical DISS query, ensuring the following is conducted:

- Before the switch is removed, take a photograph of the original door switch
- Once the switch has been removed from the door panel, take a photograph of the original door switch / bracket tangs
- Once the new switch has been fitted into the door panel, the operative must take a photograph of the new replacement door switch
- Attach all requested photographs to the non technical DISS query

Production change

Not applicable

Measure

Refer to the Technical background section

Warranty accounting instructions

Time to remove and refit the front door panel and replace the boot release switch (Door)

Warranty type 110 or 910

Damage service number 55 60

Damage code 00 15

Labour operation code 70 61 19 01

Time 70 TU

 **CAUTION**

Warranty payments will not be approved should any damage be evident on the original switch or chrome bezel