



STAR ONLINE PUBLICATION



Case Number: S2408000099

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Symptom/Vehicle Issue: Body Control Module (BCM) Sets Loss of Communication Diagnostic Trouble Codes (DTCs) with One or More Modules

Technician Observation: The technician observed the BCM has one or more stored codes. All the DTCs are for a loss of communication, U0155 Lost Communication with the Cluster/CCN/IPC, U0151-00 Lost Communication with the Occupant Restraint Controller (ORC), Lost Communication with the Parking Assist Module (PAM), U0243-00 Lost Communication with Central Vision Advanced Driver Assistance System (CVADAS).

Discussion: The above concern may appear when servicing the vehicle, the BCM may set the following stored DTCs erroneously without an owner complaint. Engineering is investigating updates to resolve this concern. Do not replace a BCM for this concern, a replacement BCM will perform the same. Clearing the DTCs will repair the vehicle if the DTCs were set erroneously. If the DTCs cannot be cleared continue with normal diagnostics to repair. The service field group will be notified when updates become available.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.