

# REIMBURSEMENT OF CUSTOMER INVOICES AFTER CAMSHAFT DAMAGE

## INFORMATION TYPE BULLETIN

This is a supplement to KTB2410 “Dealing with camshaft damage”

### AFFECTED MODELS:

**2018 - 2020 790 ADVENTURE AND 790 ADVENTURE R**

**2018 - 2020 790 DUKE**

### BASIC INFORMATION:

KTM will also retroactively examine warranty or goodwill applications if customers of affected models have already had repairs carried out at their own expense by an authorized KTM dealer in the past due to damaged camshafts or finger followers. If the conditions explained in the communication with the authorized KTM dealer network are met, subsequent goodwill may be considered.

**Note:** All relevant invoices and a credit signed by the customer must be attached to the application. The invoice date must be specified as the repair and fault date, and the affected camshaft must be specified as the component causing the fault.

Details for warranty application:	
Damage code:	<b>900 – Failure identification by manufacturer</b>
Part causing failure:	<b>Part number of the camshaft according to the invoice</b>
Are stock items affected	<b>No</b>
Validity:	<b>24 months from date of delivery/invoice date</b>

**COPYRIGHT NOTICE:** The user acknowledges that all components of this technical information are KTM's and/or third parties' copyright protected property. Alteration, assignment, distribution and reproduction are forbidden.

**LIMITATION OF LIABILITY:** The information included in or available through this technical information may include inaccuracies or errors. In no event shall KTM and/or its suppliers be liable for any damages whatsoever, arising out of or in connection with the use of this technical information. Please always refer to the KTM owners and repair manuals for proper instructions or contact the KTM Dealer Services Department.

### KTM NORTH AMERICA, INC.

30125 KTM Way // Murrieta, CA 92563  
 1119 Milan Avenue // Amherst, OH 44001  
 8701 Rue Samuel-Hatt // Chambly, QC J3L-6V4  
 www.ktm.com

